

User guide

# **ASIC Connect**

# How to update provisional financial adviser details

The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.



How to update provisional financial adviser details

- You will need to use ASIC Connect to update financial adviser details.
- You can notify up to 25 updates per transaction.
- Further assistance about using ASIC Connect can be accessed via the 2 Help S button at the top right-hand side of the screen.
- If you're unable to select the next button, please ensure you have provided all mandatory information on the screen.
- Visit our support page for more user guides about other ASIC Connect transactions.

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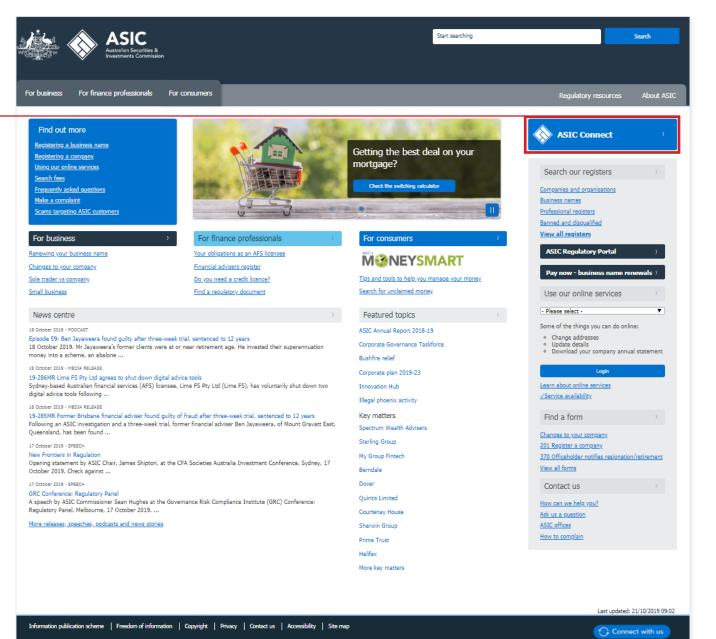


### Get started

Visit our website at www.asic.gov.au. Click on the blue **ASIC Connect** box. This will take you to ASIC Connect.



How to update financial adviser details

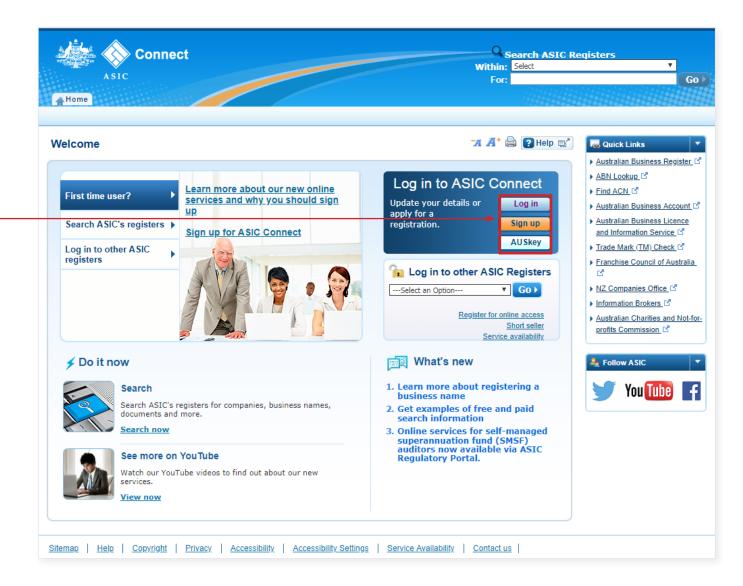




### Log in

Go to ASIC Connect and select Log in.

If you do not have an ASIC Connect account select **Sign up**.



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How to update financial adviser details © Australian Securities and Investments Commission January 2022



# Log in

Log in using your email address and password.

If you do not have an ASIC Connect account select **Sign up**.

You can refer to our user guides:

How to sign up for an ASIC Connect account and link your licence(s).

How to sign up for an ASIC Connect account and link authorised representatives.

Connect ASIC	Search ASIC F Within: Select For:	Registers T Go
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The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details



### Home

Once you have logged in, the home screen will be visible.

1. Select **Lodgements & Notifications** to update adviser details.

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The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details



- Select the radio button next to the AFS licensee or AFS representative whose adviser details you want to update.
- 2. In the transactions column, select Maintain Representatives/Authorised Representatives.

This is the name of the transaction you use to update financial adviser details.

3. Select **Go** to proceed.

	ASIC Connect				Welcome Search ASIC Registers Within: Select				
Home	Person Details Business Detail	Is Licences & R	egistrations	Lodg	ements & Notificati	For ons myAc	count		
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The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details



 Select who appointed the representative you are updating in this transaction.

If the authorised representative of the AFS licensee appointed the representative, you must provide their representative number.

2. Select Next to continue.

Log Out Welcome Q Search ASIC Registers Connect Within: Select ASIC Go For: 👫 Home 🛛 Person Details 🗍 Business Details 🗍 Licences & Registrations 🔂 Lodgements & Notifications 🗍 myAccount 🛪 🕂 🖨 💽 Help 🛋 Maintain Advisers/Authorised Reps Do It Now Register a business name Renew a business name Business: Example AFS Licensee Link a business/request ASIC Type: AFS licensee <u>key</u> Licence number: 000031602 Check business name availability Search ASIC registers Representative details \* Mandatory fields Guick Links ▶ Australian Business Register Who appointed the representative being updated? ABN Lookup 12 The AFS licensee Find ACN 2 An authorised representative of the AFS licensee ▶ Australian Business Account Australian Business Licence and Information Service Trade Mark (TM) Check Franchise Council of Australia 2 67 NZ Companies Office 12 ► Information Brokers Australian Charities and Notfor-profits Commission 🗹 Need Help ? Business name registration Linking a business Renew your business name Troubleshooting Frequently asked questions Sollow A SIC 🔰 Vou Tuho 🗖

The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details



- 1. Enter the representative number of the adviser you would like to update details for.
- 2. You can use the link provided to search for the representative number.
- 3. Select **Next** to continue.

The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details

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Business: Example AFS Licensee	<u>Check business name</u> <u>availability</u>
Type: AFS licensee Licence number: 000031602	Search ASIC registers
	👦 Quick Links 🔻
	▶ <u>Australian Business Register</u>
Search for representative * Mandatory fields	▶ <u>ABN Lookup</u>
Enter the number of the representative you are updating.	Find ACN      C
1       * Representative number:       Search Authorised Representative Register       2         2       Search Financial Adviser Register       2	Australian Business Licence and Information Service C
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Cancel 3 Next >	Franchise Council of Australia     N      NZ Companies Office
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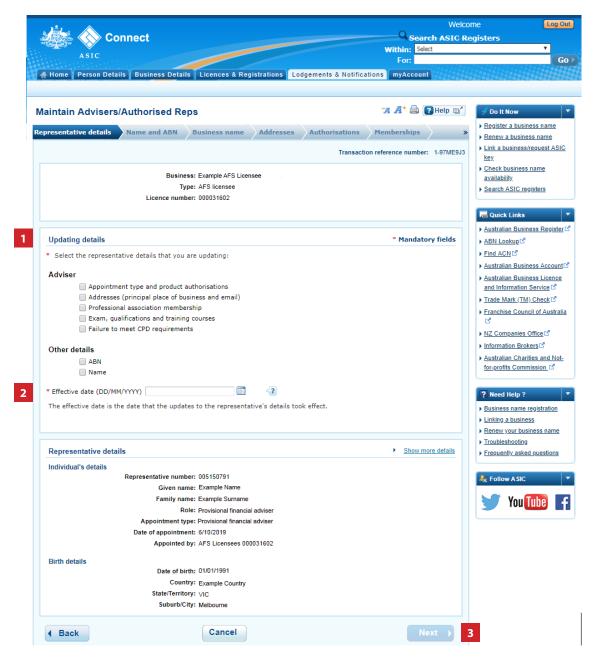


1. Tick the box/es next to the changes you would like to make.

You can select to change name or ABN, but not both. If an ABN is being added, we will automatically update the adviser's name to match the ABN entity name.

- 2. Enter the date the change/s took place. The same date is applied for all changes in this transaction.
- 3. Select Next to continue.

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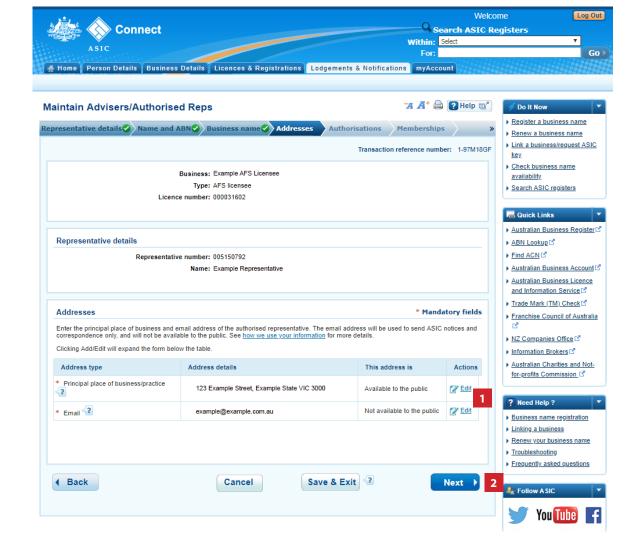


#### How to update financial adviser details



### Update addresses

- 1. Select **Edit** to change the principal place of business or email address.
- 2. When all addresses have been updated correctly, select **Next** to continue.



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#### How to update financial adviser details

# Update authorisations

1. Check the boxes next to the financial products the adviser is authorised to provide advice on to retail clients.

Uncheck the boxes if the adviser is no longer authorised to provide advice to retail clients for a financial product.

- 2. Enter any changes to further restrictions the adviser is authorised to provide.
- 3. Select **Next** to continue.

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#### How to update financial adviser details

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Type: AFS licensee Licence number: 000031602		Search ASIC registers
		Quick Links
		Australian Business Register
Representative details		▶ <u>ABN Lookup</u>
Representative number: 005150791		Find ACN L <sup>®</sup>
Name: Example Representative		Australian Business Account     Australian Business Licence
		and Information Service
Adviser authorisation details <2	* Mandatory fields	Trade Mark (TM) Check      Franchise Council of Australia
I now wish to appoint this person as a:		C.
Provisional financial adviser (requires supervision)		NZ Companies Office      NZ Companies Office
C Time-share adviser		Australian Charities and Not-
Financial adviser		for-profits Commission
A provisional financial adviser means an individual who is undertaking work and training that meets the	FASEA requirements. A provisional	? Need Help ?
financial adviser must meet the education requirement set by FASEA and pass the exam approved by f A time-share adviser is an individual where the only relevant financial product that the individual is auth		Business name registration
a time-sharing scheme. <ul> <li>A financial adviser (relevant provider) is an individual who is:</li> </ul>		Linking a business
<ul> <li>an AFS licensee, an authorised representative, employee or director of an AFS licensee, or an er</li> </ul>	mployee or director of a related body	Renew your business name     Troubleshooting
corporate of an AFS licensee; and authorised to provide personal advice to retail clients, as the AFS licensee or on behalf of the AFS relevant financial products.		Frequently asked questions
Provisional financial adviser started year of work and training on (DD/MM/YYYY) Select the relevant financial products on which this adviser is authorised to provide personal advice to retail c	lients.	A Follow A SIC
Provide financial product advice		
Deposit and Payment Products		
Deposit and Payment Products – Non-basic Deposit Products Deposit and Payment Products – Non-Cash Deposit Products		
Derivatives		
Derivatives - All		
Securities		
All Securities		
Superannuation Superannuation - All		
Provide a class of product advice		
Are there any further restrictions to the relevant financial products on which this adviser is authorised to pr	ovide personal advice? If so,	
please provide details below: 🔏		
Back     Cancel     Save & Exit	Next )	3





# Update professional memberships

- 1. Select **+Add** to add the professional associations membership details.
- 2. Select the professional body name from the drop-down box.
- 3. Select **Save** to save the professional body selected.

You can add a maximum of five professional memberships.

4. When all professional memberships have been added, select **Next** to continue.

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Business: Example AFS Licensee	,	Check business name availability
Type: AFS licensee	,	Search ASIC registers
Licence number: 000031602		
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		Australian Business Register
Representative details		ABN Lookup
Representative number: 005150791		Find ACN
Name: Example Representative	,	Australian Business Account
		Australian Business Licence and Information Service
Membership of professional bodies	* Mandatory fields	Trade Mark (TM) Check
membership of professional bodies		Franchise Council of Australia
To make a change to the details of any professional body membership relevant to the provision of financial	services held by a financial adviser,	NZ Companies Office
provide the new details below.		Information Brokers
Clicking Add/Edit will expand the form below the table.		Australian Charities and Not-
Name of professional body	Actions	for-profits Commission
Chartered Financial Analyst Institute (CFA Institute)	× Remove	
Institute of Managed Account Professionals (IMAP)	× Remove	? Need Help ?
Professional associations membership details	1 + Add 2 3	Business name registration
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Back     Cancel     Save & Exit	Next 3	Frequently asked questions
		Follow A SIC
		You Tube

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How to update financial adviser details



# Update qualifications and training

1. Enter the date the adviser passed the financial adviser exam.

Note: This won't appear if you've previously provided an exam date.

- 2. Select **+Add** to add the qualification or training course information.
- 3. Enter the name of course, provider/ institution and year obtained for the qualification or training course into the relevant field provided.
- 4. Select **Save** to save the qualification and training course entered.

You can add a maximum of five qualifications and training courses.

 When all qualifications and training courses have been added, select Next to continue.

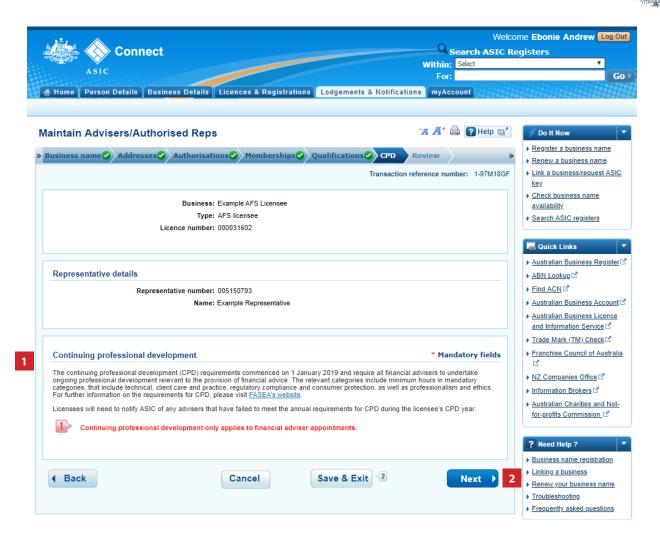
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The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details

# Notify of a breach of continuing professional development requirements

- Continuing professional development only applies to financial adviser appointments.
- 2. Select Next to continue.



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#### How to update financial adviser details

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### Review

Check that the information you have entered is correct.

 Select +Maintain another representative to update details of more advisers.

You can update 25 representatives per transaction.

- 2. Select **Edit/Review** if the information has been entered incorrectly for an adviser.
- 3. Select **Remove** to remove the update for an adviser.
- 4. When all adviser updates have been added correctly, select **Next** to continue.

The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details

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							<u>Troubleshooting</u>
							Frequently asked question
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							You Tube



### Declarations

Read the declaration to ensure you agree with the conditions of the transaction.

- 1. If you agree, tick the boxes next to the declaration to proceed.
- 2. Select your authority for submitting the transaction.
- 3. Select **Next** to continue.

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How to update financial adviser details

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» Authorisations Memberships Qualifications CPD Review Declare	ayment Confirm	<ul> <li><u>Register a business name</u></li> <li><u>Renew a business name</u></li> </ul>
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		▶ Australian Business Register III
1 Declaration	* Mandatory fields	▶ <u>ABN Lookup</u> I <sup>A</sup>
* To the best of my knowledge, the information supplied in this notification is complete and accurate - i misleading information to ASIC, and	it is an offence to provide false or	<ul> <li>▶ Find ACN <sup>I</sup></li> <li>▶ Australian Business Account <sup>I</sup></li> </ul>
* This notice is submitted for lodgement under, and is compliant with, the terms and conditions of the	ASIC Electronic Lodgement Protocol.	Australian Business Licence
I acknowledge that this transaction will update the details across any other records held by ASIC.		and Information Service
		▶ Trade Mark (TM) Check
		Franchise Council of Australia
2 Authority	* Mandatory fields	
2 Authority	" Mandatory fields	NZ Companies Office      NZ Companies Office
* 🔘 I am lodging this notice as the AFS licensee, or on behalf of the AFS licensee and am authorised to s	submit this notice for lodgement.	Australian Charities and Not-
		for-profits Commission
Back	3 Next >	Need Help ?
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		Frequently asked questions
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		You Tube



### Payment

#### Pay Now

You can choose to pay using a credit card, or BPAY.

Alternatively, you can request an invoice to be sent to you.

- 1. Select the **Pay Now** option.
- 2. Select **Pay Now** to continue.

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How to update financial adviser details

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Transactio	on reference number: 1-97M18GF	Link a business/request A key
Fee details		<u>Check business name</u> availabilit <u>y</u>
The following fee is due for this transaction:	•	Search ASIC registers
Business: Example AFS Licensee		
Type: AFS Licensees Lodgement fee:		a Quick Links
Lodgement ree: Late fee:		Australian Business Regis
Total:		ABN Lookup
		Find ACN
		Australian Business Accou
		Australian Business Licen and Information Service
Select Payment Preference	* Mandatory fields	Trade Mark (TM) Check
* Select how you would like to pay below. You can select to pay now by credit card, or pay later by invoice or BPAY.		Franchise Council of Aust
Pay now by credit card - selecting this option will open a new, secure window to enter your credit card details. Or minutes to process your transaction. Once your payment is successful, please wait at least 60 seconds before clos confirmation screen.	nce entered, it may take 2-3 sing the successful payment	C NZ Companies Office
Pay later by BPAY - selecting this option will provide you with ASIC's biller code and a unique customer reference transaction. Please write down the customer reference number as you will require it to complete your payment thro	number to pay for this	Information Brokers
Pay later by invoice - selecting this option will generate an electronic invoice that will be sent to the business's no address/principal place of business (or an email address if available). Note: You cannot view this invoice through y	ominated service	Australian Charities and N for-profits Commission
Pay now by Credit Card (VISA, MasterCard)		
O Pay later 🕜		Need Help ?
	•	Business name registration
		Linking a business
	2 Pay Now	Renew your business nam
		Troubleshooting
		Frequently asked question
	1	Follow A SIC
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# Credit card payment

- 1. Enter your credit card details.
- 2. Select **Submit** to process the payment.

The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details

ASIC Conne		
Credit C	ard Payment	
	Amount(AUD)	
	Cards Accepted: VISA	
	1 * Card Number: * Expiry Date: Month ▼ Year ▼	
	* CVV:	
	Cancel	2
'ou are about to mal ecurity policy before r	ke a payment to the Australian Securities and Investment Commi naking payment.	sion, in Australia. Ensure you review our <u>refund policy and</u>
ou have been redire	ected to a secure page. Once you have completed your payment,	you will be sent back to the transaction confirmation page.
	Government Ea	
	Privacy Help Contact	<u>Us</u>



### Payment

#### Pay Later

If you want to pay at a later date, you can do so by using BPAY or requesting an invoice to be sent to you.

- 1. Select the **Pay Later** option.
- 2. Select the Invoice or BPAY option.
- If you select **Invoice** it will be sent to:
  - AFS licensee: the email address if one has been provided. Otherwise it will be sent to the service address.
  - AFS representative: the email address if one has been provided. Otherwise it will be sent to the principal place of business.
- If you select **BPAY** you will need to print or make note of the BPAY details and process your payment.
- 3. Select Pay Later.

The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details

Connect	Welcome Search ASIC Regi Within: Select	
ASIC Home Person Details Business Details Licences & Registrations Lodgements & N	For:	
aintain Advisers/Authorised Reps	'A A* 🖨 🛛 Help 🖙	🗲 Do It Now
uthorisations 🕗 Memberships 🥑 Qualifications 🥑 CPD 📀 Review 🕑 Declare 🕗 Pa	yment Confirm	<ul> <li>Register a business name</li> <li>Renew a business name</li> </ul>
Tra	nsaction reference number: 1-97M18GF	Link a business/request A key
Fee details		<ul> <li><u>Check business name</u> availability</li> </ul>
The following fee is due for this transaction:		Search ASIC registers
Business: Example AFS Licensee		
Type: AFS Licensees Lodgement fee: Late fee: Total:		Quick Links     Australian Business Regis     ABN Lookup C     Find ACN C     Australian Business Accor
		Australian Business Licen and Information Service
Select Payment Preference	* Mandatory fields	Trade Mark (TM) Check
<ul> <li>Select how you would like to pay below. You can select to pay now by credit card, or pay later by invoice or Pay now by credit card - selecting this option will open a new, secure window to enter your credit card de minutes to process your transaction. Once your payment is successful, please wait at least 60 seconds bef confirmation screen.</li> </ul>	tails. Once entered, it may take 2-3	
Pay later by BPAY - selecting this option will provide you with ASIC's biller code and a unique customer re transaction. Please write down the customer reference number as you will require it to complete your paym		Information Brokers      ✓     Australian Charities and N
Pay later by invoice - selecting this option will generate an electronic invoice that will be sent to the busine address/principal place of business (or an email address if available). Note: You cannot view this invoice the	ess's nominated service rough your ASIC Connect account.	for-profits Commission
<ul> <li>Pay now by Credit Card (VISA, MasterCard)</li> <li>Pay later</li> </ul>		? Need Help ?
O BPAY		<ul> <li>Business name registration</li> <li>Linking a business</li> </ul>
O Invoice		<u>Renew your business nam</u> <u>Troubleshooting</u>
	Bay Later	Frequently asked question
		you Tube



### Confirmation

This screen confirms your transaction has been submitted.

- 1. Select **Print the transaction** to download a printable PDF version of the transaction.
- 2. Select one of the links under *What else can l do* for more information about other services.

Or

3. Select **Home** to return to the ASIC Connect home page.

The screens and data pictured in this guide are examples only. Actual screens can have minor differences in text and layout.

How to update financial adviser details

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Connect	Search ASIC R Within: Select	egisters	
ASIC	For:		
Home Person Details Business Details Licences & Registrations Lodgements & I	Notifications myAccount		
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uthorisations Professional Bodies Qualifications Review Declare Pay	yment 🕗 Confirm	<ul> <li>Register a busice</li> <li>Renew a busice</li> </ul>	
Tr	ransaction reference number: 1-97M18GF	Apply for an S registration	
		Link a busines key	
Thank you. We have updated your AFS representative information.		<u>Check busine</u> <u>availability</u>	
Summary		Search ASIC	registers
Your transaction was submitted on 23 Oct 2019 at EST 11.57 AM		Quick Link	
Business : Example AFS Licensee		Australian Bus     ABN Lookup	
Type : AFS licensee		Find ACN	
Amount :		Australian Bus	
Transaction reference number : 1-97M18GF		Australian Bus and Information	
Payment type : Credit card		• Trade Mark (1	(M) Check
Transaction Documents		► Franchise Con	uncil of Austr
Select the links below to download and print the document(s).		NZ Companie	
Print the transaction		Information Bi     Australian Chi	
You will need Adobe Reader to read, save and print the attached file(s). Get Adobe Reader here.		-profits Comm	
		<b>?</b> Need Help	?
What else can I do?		Business nam	
		<ul> <li>Linking a busi</li> <li>SMSF auditor</li> </ul>	
View information about the obligations to maintain AFS representative details.		Renew your b	
View other information on the <u>ASIC website</u> .		<ul> <li>Troubleshooting</li> <li>Frequently as</li> </ul>	
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	3 Home )	You	Tube
	5 Home		