# COMPLIANCE

#### IN THIS SECTION

- Reporting requirements under the Public Governance, Performance and Accountability Act 2013
- Additional compliance reporting requirements

# Reporting requirements under the Public Governance, Performance and Accountability Act 2013

PGPA RULE REFERENCE	PART OF REPORT/ DESCRIPTION	REQUIREMENT	(PAGE(S))
17AD(g)	Letter of transmittal		
17AI	A copy of the letter of transmittal signed and dated by accountable authority on the date the final text approved, with statement that the report has been prepared in accordance with section 46 of the Act and any enabling legislation that specifies additional requirement in relation to the annual report	Mandatory ts	1
17AD(h)	Aids to access		
17AJ(a)	Table of contents	Mandatory	2–3
17AJ(b)	Alphabetical index	Mandatory	263
17AJ(c)	Glossary of abbreviations and acronyms	Mandatory	247
17AJ(d)	List of requirements	Mandatory	248
17AJ(e)	Details of contact officer	Mandatory	272
17AJ(f)	Entity's website address	Mandatory	272
17AJ(g)	Electronic address of report	Mandatory	272
17AD(a)	Review by accountable authority		
17AD(a)	A review by the accountable authority of the entity	Mandatory	6

PGPA RULE REFERENCE	PART OF REPORT/ DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
17AD(b)	Overview of the entity		
17AE(1)(a)(i)	A description of the role and functions of the entity	Mandatory	16–18
17AE(1)(a)(ii)	A description of the organisational structure of the entity	Mandatory	122–123
17AE(1)(a)(iii)	A description of the outcomes and programs administered by the entity	Mandatory	22–115
17AE(1)(a)(iv)	A description of the purposes of the entity as included in the corporate plan	Mandatory	15
17AE(1)(aa)(i)	Name of the accountable authority or each member of the accountable authority	Mandatory	19, 117
17AE(1)(aa)(ii)	Position title of the accountable authority or each member of the accountable authority	Mandatory	19, 117
17AE(1)(aa)(iii)	Period as the accountable authority or member of the accountable authority within the reporting period	Mandatory	19, 117
17AE(1)(b)	An outline of the structure of the portfolio of the entity	Portfolio departments – mandatory	N/A
17AE(2)	Where the outcomes and programs administered by the entity differ from any Portfolio Budget Statement, Portfolio, Portfolio Additional Estimates Statement or other portfolio estimates statement that was prepared for the entity for the period, include details of variation and reasons for change	lf applicable, mandatory	N/A
17AD(c)	Report on the performance of the entity		
	Annual performance statements		
17AD(c)(i); 16F	Annual performance statement in accordance with paragraph 39(1)(b) of the Act and section 16F of the Rule	Mandatory	22–115
17AD(c)(ii)	Report on financial performance	Mandatory	Commission
17AF(1)(a)	A discussion and analysis of the entity's financial performance	Mandatory	12–13
17AF(1)(b)	A table summarising the total resources and total payments of the entity	Mandatory	202–205

PGPA RULE REFERENCE	PART OF REPORT/ DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
17AF(2)	If there may be significant changes in the financial results during or after the previous or current reporting period, information on those changes, including:	If applicable, mandatory	N/A
	<ul><li>the cause of any operating loss of the entity;</li></ul>		
	<ul> <li>how the entity has responded to the loss and the actions that have been taken in relation to the loss; and</li> </ul>		
	<ul> <li>any matter or circumstances that can reasonably be anticipated will have a significant impact on the entity's future operation or financial results.</li> </ul>		
17AD(d)	Management and accountability		
	Corporate governance		
17AG(2)(a)	Information on compliance with section 10 (fraud and corruption systems)	Mandatory	222
17AG(2)(b)(i)	A certification by accountable authority that fraud and corruption risk assessments have been conducted and fraud and corruption control plans have been prepared	Mandatory	222
17AG(2)(b)(ii)	A certification by accountable authority that appropriate mechanisms for preventing, detecting incidents of, investigating or otherwise dealing with, and recording or reporting fraud and corruption that meet the specific needs of the entity are in place	Mandatory	222
17AG(2)(b)(iii)	A certification by accountable authority that all reasonable measures have been taken to deal appropriately with fraud and corruption relating to the entity	Mandatory	222
17AG(2)(c)	An outline of structures and processes in place for the entity to implement principles and objectives of corporate governance	Mandatory	116–123
17AG(2)(d)-(e)	A statement of significant issues reported to the Minister under paragraph 19(1)(e) of the Act that relates to non compliance with Finance Law and action taken to remedy noncompliance		223
	Audit Committee		
17AG(2A)(a)	A direct electronic address of the charter determining the functions of the entity's audit committee	Mandatory	194

committee

17AG(2A)(b)

The name of each member of the entity's audit Mandatory

194-198

PGPA RULE REFERENCE	PART OF REPORT/ DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
17AG(2A)(c)	The qualifications, knowledge, skills or experience of each member of the entity's audit committee	Mandatory	194–198
17AG(2A)(d)	Information about the attendance of each member of the entity's audit committee at committee meetings	Mandatory	194–198
17AG(2A)(e)	The remuneration of each member of the entity's audit committee	Mandatory	194–198
	External scrutiny		
17AG(3)	Information on the most significant developments in external scrutiny and the entity's response to the scrutiny	Mandatory	193
17AG(3)(a)	Information on judicial decisions and decisions of administrative tribunals and by the Australian Information Commissioner that may have a significant effect on the operations of the entity	If applicable, mandatory	193
17AG(3)(b)	Information on any reports on operations of the entity by the Auditor-General (other than reports under section 43 of the Act), a Parliamentary Committee or the Commonwealth Ombudsman	If applicable, mandatory	223
17AG(3)(c)	Information on any capability reviews on the entity that was released during the period	If applicable, mandatory	N/A
	Management of human resources		
17AG(4)(a)	An assessment of the entity's effectiveness in managing and developing employees to achieve entity objectives	Mandatory	124–131
17AG(4)(aa)	Statistics on the entity's employees on an ongoing and non-ongoing basis, including the following:  (a) statistics on full time employees;  (b) statistics on part time employees;  (c) statistics on gender; and  (d) statistics on staff location.	Mandatory	206–215

PGPA RULE REFERENCE	PART OF REPORT/ DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
17AG(4)(b)	Statistics on the entity's APS employees on an ongoing and non-ongoing basis, including the following:  • statistics on staffing classification level;  • statistics on full-time employees;  • statistics on part-time employees;  • statistics on gender;  • statistics on staff location; and  • statistics on employees who identify as	No longer mandatory <sup>1</sup>	N/A
17AG(4)(c)	Indigenous.  Information on any enterprise agreements, individual flexibility arrangements, Australian workplace agreements, common law contracts and determinations under subsection 24(1) of the Public Service Act 1999	If applicable, mandatory	206–211
17AG(4)(c)(i)	Information on the number of SES and non- SES employees covered by agreements etc. identified in paragraph 17AG(4)(c)	If applicable, mandatory²	206–211
17AG(4)(c)(ii)	The salary ranges available for APS employees by classification level	No longer mandatory.	N/A
17AG(4)(c)(iii)	A description of non-salary benefits provided to employees	If applicable, mandatory	125-127
17AG(4)(d)(i)	Information on the number of employees at each classification level who received performance pay	No longer mandatory	N/A
17AG(4)(d)(ii)	Information on aggregate amounts of performance pay at each classification level	No longer mandatory	N/A
17AG(4)(d)(iii)	Information on the average amount of performance payment, and range of such payments, at each classification level	No longer mandatory	N/A
17AG(4)(d)(iv)	Information on the aggregate amount of performance payments	No longer mandatory	N/A
	Assets management		
17AG(5)	An assessment of the effectiveness of assets management where asset management is a significant part of the entity's activities	If applicable, mandatory	229–230
	Purchasing		
17AG(6)	An assessment of the entity performance against the Commonwealth Procurement Rules	Mandatory	236–241

On 1 July 2019, ASIC moved out of the APS. The Treasury Laws Amendment (Enhancing ASIC's Capabilities) Act 2018 amended the ASIC Act to remove the requirement for ASIC to engage employees under the Public Service Act 1999. Instead, it engages employees under section 120 of the ASIC Act. While this content is no longer mandatory for ASIC to report, we have included some of this information because it is data we record, and it may be of interest to the public.

<sup>2</sup> As above

PGPA RULE REFERENCE	PART OF REPORT/ DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
	Reportable consultancy contracts		
17AG(7)(a)	A summary statement detailing the number of new reportable consultancy contracts entered into during the period; the total actual expenditure on all such contacts (inclusive of GST); the number of ongoing reportable consultancy contracts that were entered into during a previous reporting period; and the total actual expenditure in the reporting period on those ongoing contracts (inclusive of GST)	Mandatory	239
17AG(7)(b)	A statement that "During [reporting period], [specified number] new reportable consultancy contracts were entered into involving total actual expenditure of \$[specified million]. In addition, [specified number] ongoing reportable consultancy contracts were active during the period, involving total actual expenditure of \$[specified million]"	Mandatory	239
17AG(7)(c)	A summary of the policies and procedures for selecting and engaging consultants and the main categories of purposes for which consultants were selected and engaged	Mandatory	240–241
17AG(7)(d)	A statement that "Annual reports contain information about actual expenditure on reportable consultancy contracts. Information on the value of reportable consultancy contracts is available on the AusTender website"	Mandatory	239
	Reportable non-consultancy contracts		
17AG(7A)(a)	A summary statement detailing the number of new reportable non consultancy contracts entered into during the period; the total actual expenditure on such contracts (inclusive of GST); the number of ongoing reportable non consultancy contracts that were entered into during a previous reporting period; and the total actual expenditure in the reporting period on those ongoing contracts (inclusive of GST)	Mandatory	239
17AG(7A)(b)	A statement that "Annual reports contain information about actual expenditure on reportable non consultancy contracts. Information on the value of reportable non consultancy contracts is available on the AusTender website"	Mandatory	239
17AD(daa)	Additional information about organisations receiving amounts under reportable consultancy contracts		
17AGA	Additional information, in accordance with section 17AGA, about organisations receiving amounts under reportable consultancy contracts or reportable non- consultancy contracts	Mandatory	239

PGPA RULE REFERENCE	PART OF REPORT/ DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
	Australian National Audit Office access clauses		
17AG(8)	If an entity entered into a contract with a value of more than \$100,000 (inclusive of GST) and the contract did not provide the Auditor-General with access to the contractor's premises, the report must include the name of the contractor, the purpose and value of the contract, and the reason why a clause allowing access was not included in the contract	If applicable, mandatory	238
	Exempt contracts		
17AG(9)	If an entity entered into a contract or there is a standing offer with a value greater than \$10,000 (inclusive of GST) that has been exempted from being published in AusTender because it would disclose exempt matters under the FOI Act, the annual report must include a statement that the contract or standing offer has been exempted, and the value of the contract or standing offer, to the extent that doing so does not disclose the exempt matters	If applicable, mandatory	N/A
	Small business		
17AG(10)(a)	A statement that "[Name of entity] supports small business participation in the Commonwealth Government procurement market. Small and medium enterprises (SME) and small enterprise participation statistics are available on the Department of Finance's website"	Mandatory	241
17AG(10)(b)	An outline of the ways in which the procurement practices of the entity support small and medium enterprises	Mandatory	241
17AG(10)(c)	If the entity is considered by the Department administered by the Finance Minister as material in nature – a statement that "[Name of entity] recognises the importance of ensuring that small businesses are paid on time. The results of the Survey of Australian Government Payments to Small Business are available on the Treasury's website"	·	241
	Financial statements		
17AD(e)	Inclusion of the annual financial statements in accordance with subsection 43(4) of the Act	Mandatory	132–187
	Executive remuneration		
17AD(da)	Information about executive remuneration in accordance with Subdivision C of Division 3A of Part 2-3 of the Rule	Mandatory	211–215

PGPA RULE REFERENCE	PART OF REPORT/ DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
17AD(f)	Other mandatory information		
17AH(1)(a)(i)	If the entity conducted advertising campaigns, a statement that "During [reporting period], the [name of entity] conducted the following advertising campaigns: [name of advertising campaigns undertaken]. Further information on those advertising campaigns is available at [address of entity's website] and in the reports on Australian Government advertising prepared by the Department of Finance. Those reports are available on the Department of Finance's website"	If applicable, mandatory	236
17AH(1)(a)(ii)	If the entity did not conduct advertising campaigns, a statement to that effect	If applicable, mandatory	N/A
17AH(1)(b)	A statement that "Information on grants awarded by [name of entity] during [reporting period] is available at [address of entity's website]"	If applicable, mandatory	229
17AH(1)(c)	Outline of mechanisms of disability reporting, including reference to website for further information	Mandatory	130–131
17AH(1)(d)	Website reference to where the entity's Information Publication Scheme statement pursuant to Part II of the FOI Act can be found	Mandatory	224
17AH(1)(e)	Correction of material errors in previous annual report	If applicable, mandatory	N/A
17AH(2)	Information required by other legislation	Mandatory	257–262

Note: N/A means not applicable.

 $Source: Public \ Governance, \ Performance \ and \ Accountability \ Rule \ 2014, \ Schedule \ 2.$ 

# Additional compliance reporting requirements

SOURCE OF REQUIREMENT	DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
ASIC Act, s136(1)(a)	Exercise of ASIC's powers under Part 15 of the Retirement Savings Accounts Act 1997 and under Part 29 of the Superannuation Industry (Supervision) Act 1993	Mandatory	222
ASIC Act, s136(1)(b)	ASIC's monitoring and promotion of market integrity and consumer protection in relation to (a) Australian financial system; and (see paragraph 136(b)(i)) (b) the provision of financial services (see paragraph 136(b)(ii)).	Mandatory	22–115
ASIC Act, s136(1)(c)	ASIC's activities in accordance with each agreement or arrangement entered into by ASIC under sub- section 11(14) of the ASIC Act	Mandatory	222
ASIC Act, s136(1)(ca)	Information about the activities that ASIC has undertaken during the period in exercise of its powers, and performance of its functions, under Chapter 5 of, or Schedule 2 to, the Corporations Act and any provisions of the Corporations Act that relate to that Chapter or Schedule	Mandatory	92-96, 105-108, 201
ASIC Act, s136(1)(cb)	Information about any instances during the period where ASIC failed to consult as required by section 1023F of the Corporations Act or section 301F of the National Credit Act 2009	Mandatory	222

SOURCE OF REQUIREMENT	DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
ASIC Act, s136(1)(d)	Information about the operation of the Business Names Registration Act 2011, including:  (i) details of the level of access to the Business Names Register using the internet and other facilities; and  (ii) the timeliness with which ASIC carries out its duties, functions and powers under the Act; and  (iii) the cost of registration of a business name under the Act.	Mandatory	78-79, 113, 243-244
ASIC Act, s136(1)(da)	Information about the following: (i) activities (if any) undertaken by each Financial Services and Credit Panel during the period; (ii) the exams(if any) administered by ASIC under subs 921B(3) Corporations Act during the period; (iii) the warnings (if any) and reprimands (if any) given by ASIC under s912S of the Corporations Act during the period; (iv) if, during the period, ASIC decided not to follow a recommendation in a notice given to ASIC under subsection 921Q(1) Corporations Act(recommendations to ASIC in relation to restricted civil penalty provisions) – the recommendation and the reasons why ASIC decided not to follow it.	Mandatory	199–200
ASIC Act, s136 (1)(db)	Information about investigations (including joint investigations) conducted by ASIC under Division 1 of Part 4 of Chapter 3 of the Financial Accountability Regime Act 2023 during the period	Mandatory	N/A

SOURCE OF REQUIREMENT	DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
ASIC Act, s136(1)(e), section 136(2A); and the Australian Securities Investments Commission Regulations 2001(the <b>Regulations</b> ), subsection8AAA(1)	For the reporting period, the annual report must include the following information:  (a) the number of times that ASIC used a prescribed information-gathering power prescribed in sub-section 8AAA(2) of the Regulations (the prescribed power);  (b) the provision of the ASIC Act, or another law, which conferred the prescribed power; and  (c) the number of times in the previous financial year that ASIC used the information gathering power.	Mandatory	225–227
Corporations Agreement, s603(3)	ASIC regional administration in referring State and the Northern Territory, including a statement on ASIC's performance against service-level performance indicators during the relevant period	Mandatory	84–85 243–244
Corporations Agreement, s604(4)	A report on the activities of the Regional Liaison Committee, which is maintained by the Regional Commissioners from each state and Northern Territory	Mandatory	84–85
Senate Economics References Committee inquiry into the performance of ASIC (report tabled on 26 June 2014), Recommendation 4	A report on the work of the financial services and consumer credit external dispute resolution (EDR) schemes, accompanied by ASIC's assessment of the systemic and significant issues the EDR schemes have raised in their reports to ASIC, including information on any action taken in response to the matters raised in their annual reports	Suggested	242

SOURCE OF REQUIREMENT	DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
Senate Economics References Committee inquiry into the performance of ASIC (report tabled on 26 June 2014), Recommendation 27	Include commentary on:  ◆ ASIC's activities related to monitoring compliance with court enforceable undertakings; and  ◆ how the court enforceable undertakings have led to improved compliance with the law and engaged a culture of compliance.	Suggested	70
PGPA Act, s42(3)	Accountable authority must state, in the annual financial statements, whether, in the authority's opinion, the statements comply with subsection 42(2) of the PGPA Act	Mandatory	136
	Work health and safety		
Work Health and Safety Act 2011, s4(2) of Sch 2	(a) initiatives taken during the year to ensure the health, safety and welfare of workers who carry out work for the entity	Mandatory	127
	(b) health and safety outcomes (including the impact on injury rates of workers) achieved as a result of initiatives mentioned under paragraph (a) or previous initiatives		112
	(c) statistics of any notifiable incidents of which the entity becomes aware during the year that arose out of the conduct of businesses or undertakings by the entity		112
	(d) any investigations conducted during the year that relate to businesses or undertakings conducted by the entity, including details of all notices given to the entity during the year under Part 10 of this Act		N/A
	(e) such other matters as are required by guidelines approved on behalf of the Parliament by the Joint Committee of Public Accounts and Audit.		N/A

SOURCE OF REQUIREMENT	DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
	Environmental performance		
Environment Protection and Biodiversity Conservation Act 1999, s516A(6)	(a) include a report on how the activities of, and the administration (if any) of legislation by, the reporter during the period accorded with the principles of ecologically sustainable development	Mandatory	231–235
	(b) identify how the outcomes (if any) specified for the reporter in an Appropriations Act relating to the period contribute to ecologically sustainable development		N/A
	(c) document the effect of the reporter's activities on the environment		231–235
	(d) identify any measures the reporter is taking to minimise the impact of activities by the reporter on the environment		231–235
	(e) identify the mechanisms (if any) for reviewing and increasing the effectiveness of those measures		231–235
Emissions Reporting Framework pages 23 – 26.	ASIC's annual greenhouse gas emissions inventory	Mandatory	231–235
Commonwealth Climate Disclosure Requirements (CCD Y1) sections G1 and G2 (pages 14-15).	ASIC's governance processes, controls and procedures in place to support climate risk management within the entity	Suggested	231–235
CCD Y1, sections S1-S4 (pages 15-16).	ASIC's strategy for managing climate- related risks and opportunities	Suggested	231–235
CCD Y1, sections R1 – R2 (pages 16-17).	ASIC's processes to identify, assess, prioritise, manage and monitor climate-related risks and opportunities, including whether and how those processes are integrated into and inform the entity's overall risk management process	Suggested	231–235

SOURCE OF REQUIREMENT	DESCRIPTION	REQUIREMENT	LOCATION (PAGE(S))
CCD Y1, sections M1, M3, M5, M6, M8, M9.	ASIC's performance in relation to its climate-related risks and opportunities, including progress towards any climate-related targets it has set, and any targets it is required to meet by law, regulation or policy. This includes the targets set in Australia's Nationally Determined Contribution (NDC) under the Paris Agreement, such as the APS Net Zero by 2030 target		231–235
Other requirements			
Parliamentary Joint Committee on Corporations and Financial Services' Statutory inquiry into ASIC, the Takeovers Panel, and the corporations legislation (report tabled on 3 July 2023), Recommendation 1.	Information in its annual report on the numbers of transfers or changes in its control that occur each year for each type of ASIC licence, including:  Australian Financial Service Licences; Australian Credit Licences; Australian auditor registrations; market licences; benchmark operator licences; and clearing and settlement licences.	Suggested	228–229

## Index

Abandoned Company Panel 105 Accessibility Action Plan 2024-26 112, 128, 130 accessibility and belonging (workforce) 112 accessible registers 78 Accountable Authority 20, 117, 136

Active Super 38 Administrative Review Tribunal 31

advertising expenditure 236-241 Advisory Partner Connect 104

AFSH (AFSH Nominees Pty Ltd) 32

AI (artificial intelligence) 9, 49, 53-54, 109, 111

American Express Australia (Amex) 27

annual performance statements 22-115

Anti-scam practices of banks outside the four major banks (Report 790) 98

ANZSOG National Regulators Community of Practice 84

AP Lloyds Pty Ltd 104

appropriations 12, 13, 168-171

APS Employee Census 111, 125

ASIC Annual Forum 7

ASIC Consultative Panel (ACP) 81

ASIC Consumer Consultative Panel 81, 82

ASIC Edge 111, 125, 127

ASIC Indigenous Advisory Group 80, 81, 82

ASIC Simplification Consultative Group 7, 67, 115

ASIC Symposium: Australia's Public and Private Markets 115

ASIC's oversight of financial reporting and audit 2023-24 (Report 799) 107 asset freezes 45

Assetless Administration 106, 229

assets and liabilities 145, 164-167, 183-184

ASX Limited 7

Audit and Risk Committee 120, 194-198

Auditor-General reports 223

auditors 96, 107-108

AusTender 239

Australian Accounting Standards Board 37

Australian Competition and Consumer Commission's (ACCC) 49, 82

Australian Cyber Security Strategy Action Plan 2023-2030 55

Australian Fiduciaries 45

Australian Financial Complaints Authority 34, 40,

Australian Financial Services (AFS) licensees52, 56, 68, 76-78, 95, 99, 100, 110, 200

Australian Prudential Regulation Authority (APRA)33, 42, 76, 77, 189-191

Australian Securities and Investments Commission Act 2001 (ASIC Act) 16, 17, 117, 222

Australian Securities Exchange (ASX)6, 7, 57, 59,

Australian Taxation Office (ATO) staff transfer79, 111, 125, 210

Australian Super 6, 41, 42, 44

В	(Strategic Priority 2) 36–40		
Banking Act 1959 17, 90, 181	climate statement 231–235		
banks' anti-scam practices 98	climate-related disclosures 36, 108 CLSA 199 CO2 emissions 233–234		
Better Advice Act 199			
Beware the gap: Governance arrangements in the face of AI innovation (Report 798) 53, 54	COFCO 8, 72		
Bit Trade Pty Ltd 27, 60	Comcare 112, 127		
Block Earner 61	Commission 19–21, 117, 119		
Budget Variance Commentary 148–149	Commission Enforcement Committee 119 Commission Regulatory Committee 119		
business, cyber and operational resilience55–56, 103, 110	Commission Risk Committee 120		
business intelligence tools 110	committees 20, 119 commodities markets 8, 39, 72–73 Commonwealth Director of Public		
business names register 78, 113			
Business Names Registration Act 2011 17			
buy now pay later 75, 77	Prosecutions57, 69, 103, 104, 107		
<b>C</b>	Commonwealth Director of Public Prosecutions (CDPP) 7		
C	Commonwealth fraud and corruption control		
call centre efficiency 79, 113	guidelines 222		
carbon credit markets 36, 39	Commonwealth Ombudsman reports 223		
Cash Flow Statement 140, 147	Commonwealth Procurement Rules (CPRs) 237		
Cause for complaint: Complaints handling in	Companies Auditors Disciplinary Board		
general insurance (Report 802) 40	(CADB)107-108		
Cbus 6, 41, 43–44	companies register 78, 113		
Centrepay 31	Compensation Scheme of Last Resort 110, 242		
CEO 20, 117, 118	Competition in Clearing and Settlement		
CFO 136	reforms57, 63		
CFR Climate Working Group 36	complaints handling 40		
CFR Cyber and Operational Resilience Working	compliance 71, 248–262		
Group 55	Comprehensive Income (Administered		
Chair's report 6–9	Schedule)144		
Chair's role 20, 117	Comprehensive Income (Financial Statement) 137		
Chair's statement of preparation 23	consistency and transparency (Strategic Priority		
Changes in Equity (Financial Statement) 139	5)57–61		
civil cases 7, 8, 69-70, 93-94, 104, 180	Constant, Simone 19, 57, 58, 64		
Clearing House Electronic Subregister System	consultancy contracts 239–240		
(CHESS) replacement project 7, 57, 63	consumer credit protections 28		
climate change	consumer education 45, 47, 87–89, 96		
addressing financial system climate change risk	consumer leases 28, 29		

(Strategic Priority 2) 36–40

consumer outcomes (Strategic Priority 1) 27-35 consumer warning campaigns 45, 48, 49, 52, 100 contact details 264 contingent assets and liabilities 179 continuous improvement 114 continuous professional development 127 cookie-cutter advice, inappropriate 45, 46 co-regulation activities 42, 62, 189-191 Corporate Governance Consultative Panel 81, 82-83 Corporate Plan 2024-25 23, 24, 26, 69, 92 Corporate Registers Forum (CRF) 85 corporate transactions 103-104 Corporations Act 2001 12, 17, 37, 51, 76, 77, 90, corrective actions 70 corrective disclosures 38 cost of living 82, 84, 88 Cost Recovery Implementation Statement (CRIS) 12 Council of Financial Regulators (CFR) 35, 55 Court, Sarah 19, 31, 43, 47, 117 court enforceable undertakings 70, 94 court-based enforcement actions 6, 7 credit and banking sector 97 credit licences 78, 95 criminal cases 7, 8, 57, 69, 93, 103, 107 cross-agency triage 8, 69 Cross-Government Engagement Group 81 crowdsourced funding 104, 105 crypto and digital assets 27, 49, 60-61 current/non-current distinction for assets and liabilities 183-184 custodial sentences 69, 93 Customer Contact Centre 79 Cyber Consultative Panel 81, 83

#### D

data analytics 9, 17, 54, 71, 109-110, 114 data literacy 9, 109 death benefit claims 6, 41-58, 88, 97 debt management firms 28 delegation of powers 20 Delta Power & Energy 8, 72, 73 Department of Foreign Affairs and Trade (DFAT) Departmental Budget Variance Commentary141-143 Departmental financial performance 152–154 Departmental financial position 158-163 depreciation 12 deregistered companies 186 design and distribution obligations (DDO)27, 28, 60, 101, 104 digital AFS licence portal 78 digital and data resilience and safety (Strategic Priority 4) 49-55 digital assets 27, 49, 60-61 Digital Finance Advisory Panel (DFAP) 81, 83, 86 digital technology and data capabilities 109-110 disabilities, staff with 128, 130-131 disciplinary committees 201 disciplinary or peer review panels 199-200 dispute resolution 35, 242 disqualifications 70 diversity, inclusion and belonging 128-131 Diversity, Inclusion and Belonging Strategy

### Е

2023-25 128

Early Intervention program 127 electricity futures market 73 Emerging Talent program 126, 129 employee provisions 176 employees see workforce

cyber security 49-55, 110

energy efficiency 232 Financial Accountability Regime (FAR) 76 energy markets 36, 39 financial adviser examinations 200 financial advisers 46, 48, 99, 100, 200 enforcement actions6, 7-8, 27, 28, 38, 69-71, 92-93, 104 Financial Advisers Consultative Panel 81, 83 engagement with Parliament and government financial education 87 see also consumer 79-80 education enhanced regulatory sandbox (ERS) 86 financial hardship assistance 31–32 enhanced supervision 75 Financial Position (Financial Statement) 138 Enterprise Resource Planning Program 122–123 financial reporting and audit 107-108 Enterprise Services group 122-123 Financial Sector Reform Act 2022 30 entity resource statement and expenses by Financial Sector Reform (Hayne Royal outcome202-205 Commission Response - Better Advice) Act equitable gender briefing 130 2021 199 Equiti FS 46 Financial Services and Credit Panel 70, 94, 199-200 Equity market cleanliness snapshot report financial statements 132-187 (Report 786) 102 equity markets 57, 102 financial summary 12-13 **Executive Committee 120** fines 7, 8, 27, 42, 69 Executive Directors 20, 111, 117, 118 'finfluencers' 100, 101 executive remuneration 211-213 fintech 86 Executive Risk Committee 120 First Guardian 45, 47 External Administrator Assistance Program 71 First Nations External administrators and controllers: better banking report 88 Reporting of possible offences and engagement 80-81, 82 misconduct (Regulatory Guide 16) 106 Indv-C 31 external oversight 193 Reconciliation Action Plan (RAP) 111 recruitment 111 regional engagement program 84 superannuation schemes 41 Falcon Capital Limited 47 Falling short: Compliance with the small amount Firstmac Limited 27, 28 credit contract obligations (Report 805) 30 fit and proper person test 77 fast-track processes 6, 68 Fixed Income, Currencies and Commodities Federal Court27, 30, 32, 38, 42, 45, 46, 51, 56, 61, (FICC) Markets Consultative Panel 81, 83 63,74 Fowler, Guy 57 fees 12, 13, 78 fraud and corruption control 222

Financial Accountability Regime Act 2023 17

female barristers 130

FIIG Securities 56

female employees 128-129

Freedom of Information Act 1982 223-224

funding structure 12, 168-175

### G

gatekeeping failures 64
General Counsel 20
'Get your super working overtime' 88
Global Capital Property Fund Limited (GCPF) 45
Global Financial Innovation Network 85, 86
glossary 247
governance 117–121, 192–201, 215
government engagement 79
graduate programs 126
grants programs 228–229
Greensill Group 108
greenwashing 8, 36, 38
Gregson, Scott 21, 118

#### Н

Hardship, hard to get help: Findings and actions to support customers in financial hardship (Report 782) 31–32 hardship assistance 31–32 health and safety at work 112, 127, 131 High Court 61 Hirehood 105 Hollard Insurance 33, 34 home insurance claims 33, 34 HSBC Australia 8, 51

identity theft 52
imposter websites 49, 50
improving consumer outcomes (strategic priority)27–35
Income and expenses administered on behalf of the Government 155–157
Independent Auditor's Report 135
independent expert reports 104

Indigenous customers see First Nations Indigenous employment and learning initiatives Indigenous Financial Services Framework 81 industry guidance 75, 95, 106 Indy-C 28, 31 information-gathering powers 225-227 infringement notices 70, 94-95 initial public offerings (IPOs) 6, 58, 59, 68, 103 innovation hub 86 inquiries 7, 62-63 insider trading 8, 57 Insights from internal dispute resolution data reporting: July 2023 to June 2024 (Report 801) 35 insurance 33, 34, 40, 99 Insurance Contracts Act 1984 17, 34 intelligence-led regulation 17 interactive economic dashboards 9, 35, 110 Inter-Agency Payments Forum 77 interest rates 88 internal dispute resolution (IDR) 33, 35, 40, 101 Internal Dispute Resolution (Regulatory Guide 271)33, 40 international engagement 85-86, 101

international engagement 85–86, 101
International Organization of Securities
Commissions (IOSCO) 36, 85, 87, 103
internships 126
investment management 101
Investor Alert List 49
ISG Financial Services 45
IT infrastructure 113



J.P. Morgan 39, 72

K

key activities 15, 69-91, 92-96

key management personnel remuneration 178, 212

key stakeholder data (five-year summary) 245–246

key stakeholder engagement 80–85 Keystone Asset Management Ltd 47 Kirkland, Alan 19, 45, 101

Law Council of Australia (LCA) 130

leadership development 111, 125, 127

Legal Services 20

legislative responsibilities 16–17 see also compliance

LGSS Pty Ltd 38

licence conditions 65

license transfers 228

licensee applications see Australian Financial Services (AFS) licensees

Life Insurance Act 1995 17, 90, 181

liquidators, registered 76, 96, 105–106, 107, 201, 220

Lofthouse, Helen 57

Longo, Joseph6–9, 19, 23, 56, 62, 67, 72, 84, 117,

Low cost credit contracts (Regulatory Guide 281) 75

low-cost credit contracts 75

#### M

machine learning 9

Macquarie Bank 72, 73, 199

Macquarie Group 8, 39, 64-65

Macquarie Securities (Australia) Limited (MSAL) 65

Mainframe 113

malicious websites 49

managed investment schemes 102

management committees 120

management team 123

Manager Essentials 125, 127

margin lending law 27

market infrastructure 102

market integrity 8, 17, 36, 39, 57-61, 65, 72-73

market participation 103

Markets Consultative Panel 81, 84

Markets Disciplinary Panel (MDP) 64-65, 199

maturity of performance measurement/

assessment 24

McWilliams, David 45

Medical Indemnity (Prudential Supervision and Product Standards) Act 2003 17

Froduct Standards) Act 2003 17

memorandums of understanding (MOUs) 86

mentoring 126-127

Mercer Superannuation 8, 38

mergers and acquisitions 103

merging multiple accounts 42

misconduct and superannuation 45, 48

misconduct assessments and reports 68, 216-

221

misleading conduct 65

misleading price discounts 74

money laundering 79, 104

Moneysmart Investor Alert List 7

Moneysmart website 47, 48, 49, 52, 87–89

Mutual Assistance in Business Regulation Act

1992 85

National Anti-Corruption Commission 193

National Anti-Scam Centre 49

National Australia Bank (NAB) 8, 32

National Consumer Credit Protection Act 2009

12, 17, 51

National Indigenous Consumer Strategy (NICS) 80 Navigating the storm: ASIC's review of home insurance claims (Report 768) 33, 99 Net Zero 235

National Credit Code 30, 32

Nexia Sydney Audit 108 notes to and forming part of the financial statements 150–187 notifiable incidents 112, 127

#### 0

O'Bryan, Justice 39
Official Public Account (OPA) 90
operating expenses 13
operational capabilities 109–113, 192–201
organisation structure 21, 122–123
O'Rourke, Kate 19, 84–85, 87
outcome statement 12, 150
outcomes across key activities 69–91
over-the-counter (OTC) markets 103

### P

panels 81
Parliamentary engagement 79–80, 192–193
Parliamentary Joint Committee on Corporations and Financial Services 228
Parliamentary oversight 192
payments regulatory framework 77
payroll system 111, 125
PBA Corporation Pty Ltd (impersonators of) 50
people strategy 125–127
performance measurement 24
performance statements 22–115
police, working with 48, 52
Portfolio Budget Statements 2024-2523, 24, 202–205
predatory sales and lending 28

### Q

QBE Insurance 74 quantifiable contingencies 179, 181 Questions on Notice 79, 192, 193

#### R

real-time surveillance 9 Reconciliation (Administered Schedule) 146 Reconciliation Action Plan (RAP) 111 Rees, L.J. 136 Regional Commissioners 20, 84, 85, 121 regional engagement program 84-85 registers 9, 76-77, 78, 95, 110, 113, 125 Registry Business Advisory Group (RBAG) 78, 81, 84 RegistryConnect Program 12, 78 regtech 86 regulation and supervision functions 17 regulator best practice principles 114-115 regulatory approach 17 regulatory charging summary 174 regulatory efficiency 84 Regulatory Initiatives Grid (RIG) 84 Regulatory Portal 68, 78 regulatory relief 76, 96

regulatory remit 18 short selling 65 related party disclosures 178 simplification agenda 7, 66-68, 115 Remuneration Tribunal 117 Simplification Consultative Group 23 ReportCyber portal 52, 55 small amount credit contract requirements 28, 30 reportable situations (RS) regime 101, 219 small banks 35 Reserve Bank of Australia (RBA) 57, 62-63, 77, 85, small business engagement 87, 106, 241 Snaffle 8, 28 resilience (business, cyber and operational) social media 89, 100, 101 55-56, 103, 110 staff culture, capabilities and capacity 111 resilience (digital and data) 49-55 staff training 127 Resimac 32 Star Entertainment Group 104 Respect@Work 112, 127 State and Territory Regional Liaison Committee retail investor markets 59 retirement outcomes 41-58 see also statement of preparation 23 superannuation schemes statutory reports 222-230 Retirement Savings Accounts Act 1997 17 stop orders 28, 31, 48, 104 revenue for the Commonwealth 12-13 Strategic Priority 1 27–35 Review of small business restructuring process: Strategic Priority 2 36-40 2022-24 (Report 810) 106 Strategic Priority 3 41-58 risk management 54, 55, 56, 193 Strategic Priority 4 49-55 risk-based practices 114 Strategic Priority 5 57-61 role and responsibilities 16-18 strict liability offences 7 Study Assistance Program 127 S summary prosecutions 7 Santangelo, Mr 108 Sunshine Loans 28, 30 Scam prevention, detection and response by the Superannuation Industry (Supervision) Act 1993 four major banks (Report 761) 98 17, 42 scam takedowns 6-7, 49-55, 92, 97 superannuation schemes 6, 8, 38, 41-58, 59, 88, Scamwatch 50, 52 supervisory cost recovery levies 12 search warrants 48 surveillance9, 33, 38, 39, 43, 59, 71, 75, 92, 101, self-managed superannuation funds (SMSFs) 45, 102, 103, 107 46, 70, 76 Senate committees 193 sustainability reporting 37, 107 Senior Executives 20, 111, 117 Т Service Charter results 243-244 Sex Discrimination Act 1984 127 Taking ownership of death benefits (Report 806) share sale fraud 52 6, 41, 43

Shield 45, 47, 48

talented staff, attracting 126

thematic reviews 42 transparency 57–61, 103, 111 travel restrictions 48 Treasury 77, 80 trust building 114



unauthorised fee transactions 64 uncertainties, managing 179–182 unclaimed money 90–91, 181 United Global Capital Pty Ltd 45 unquantifiable contingencies 180 Urban Rampage 31



Vanguard 38, 39
vested property 229–230
Vietnam State Securities Commission 86
virtual company meetings 104
vision 15, 16
visualisation tools 110
vulnerable customers 28, 41



warnings and reprimands 200
wealth management companies 79
website (ASIC) 68, 110, 131 see also Moneysmart
website
wellbeing of staff 112, 127
Westpac 32
wheat futures market 72
whistleblowing 221
who we are and what we do 15
whole-of-government information sharing 55, 86
workforce
diversity, inclusion and belonging 128–131
employees by full-time/part-time 208–209
employees by gender 208–209

employees by location 206–207
health and safety at work 112, 127, 131
Indigenous employment and learning initiatives 129
people strategy 125–127
remuneration 176–178, 211–214
staff culture, capabilities and capacity 111–112, 125
staff training 127
staff with disabilities 128, 130–131
staffing (appendix) 206–215
wellbeing of staff 112, 127
Workplace Gender Equality Act 2012 129



year at a glance 5

# **Contact details**

For general information about ASIC, for specific information for ASIC's regulated populations, and to do business with ASIC, including searching ASIC's registers, registering and searching business names, and lodging and updating company or licence details, go to <a href="https://www.asic.gov.au">www.asic.gov.au</a>.

For consumer and investor information, go to www.moneysmart.gov.au.

#### **General inquiries**

Go to <a href="https://www.asic.gov.au/question">www.asic.gov.au/question</a> or telephone 1300 300 630.

## To report misconduct to, or complain about, ASIC

Go to <a href="https://www.asic.gov.au/complain">www.asic.gov.au/complain</a> or telephone 1300 300 630.

#### Media inquiries

Go to <a href="www.asic.gov.au/media">www.asic.gov.au/media</a>, email <a href="media.unit@asic.gov.au">media.unit@asic.gov.au</a> or telephone 1300 300 630.

#### Annual report contact officer

Senior Adviser, Communications and Corporate Affairs Telephone: 1300 300 630 Email: vicky.finn@asic.gov.au

#### For copies of ASIC publications

Go to <a href="www.asic.gov.au/publications">www.asic.gov.au/publications</a> or telephone 1300 300 630.

ASIC annual reports are available online at www.asic.gov.au/annual-report.

#### To follow ASIC online

#### ASIC corporate social media

LinkedIn: linkedin.com/company/11644 X (formerly Twitter): @asicmedia

#### ASIC information for consumers and investors

 $In stagram: \underline{www.instagram.com/MoneySmartAu/}\\$ 

Facebook: www.facebook.com/MoneySmartAu/

YouTube: www.youtube.com/user/MoneySmartAu/

#### To contact ASIC by mail

For all correspondence with ASIC Commissioners and for all regulatory, enforcement, legal, operational and administrative matters:

ASIC, GPO Box 9827 Brisbane, Qld 4001

For registry and licensing matters, including company and annual statements, notification of changes to company or licence details, routine company or licence compliance documents, deregistration and reinstatements:

ASIC, PO Box 4000 Gippsland Mail Centre, Vic 3841



