



**ASIC**  
Australian Securities &  
Investments Commission

## ATTACHMENT 1 TO RG 275

# Compliant form for hard copy provision of Customer Information

July 2021

### **About this form**

This attachment contains a compliant form for hard copy provision of the Customer Information that must be given to customers under the deferred sales model for add-on insurance.

ASIC (Information under the Deferred Sales Model for Add-On Insurance) Instrument 2021/632 prescribes the information to be given, and the form and manner of provision of the Customer Information.

For guidance on the requirements that apply to providers of add-on insurance when complying with the deferred sales model, see Regulatory Guide 275 *The deferred sales model for add-on insurance* (RG 275).

To \_\_\_\_\_

## You can say no to being sold this insurance It is not compulsory

Salespeople must wait 4 days before selling you insurance as an 'extra' to your main purchase.

You can say 'no' to being contacted about \_\_\_\_\_

sold by \_\_\_\_\_ by:

1. Telling the salesperson                      or                      2. Ticking here and returning this form                      or                      3. Using either of the contact details below

You can opt-out of being contacted about any insurance as an 'extra' to your main purchase by contacting \_\_\_\_\_ via the details below.

If you are unsure, consider your situation and ask yourself:

- **Do I need and understand this insurance?**  
Consider what the policy covers and what it excludes. You may already have other insurance or arrangements that will cover any potential loss or damage.
- **Could I get a better deal somewhere else?**  
Consider if another insurance product or company can better meet your needs. You may be able to shop around for a better deal.

For more information, visit <https://Moneysmart.gov.au/add-on-insurance>

Call: \_\_\_\_\_

Write to: \_\_\_\_\_

Call: \_\_\_\_\_

Write to: \_\_\_\_\_

This Customer Information is provided as a requirement of the *Australian Securities and Investments Commission Act 2001* to reduce the number of poor-quality insurance products being sold in Australia.