

From: s 22  
 To: s 22  
 Subject: RE: Sterling Life Lease [DLM=Sensitive]  
 Date: Monday, 2 July 2018 2:30:15 PM

Big job!

Regards



s 22 | s 22  
 Property Industries Investigations Branch, Consumer Protection  
**Department of Mines, Industry Regulation and Safety**  
 Level 2, Gordon Stephenson House, 140 William Street, Perth WA 6000  
 Tel: s 22 | Contact Centre: 1300 30 40 54  
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From: s 22 @asic.gov.au]  
 Sent: Monday, 2 July 2018 12:22 PM  
 To: s 22  
 Subject: RE: Sterling Life Lease [DLM=Sensitive]

Thanks s 22 - We visited and spoke to her last Monday in s 47F, s 37(1)(b) and we are attempting to telephone interview over 60 of the elderly investors that took up a SNL

Kindest regards,

s 22

s 22 | Senior Manager - Financial Services Enforcement | ASIC | Perth | External s 22  
 Internal s 22 | Mobile s 22 | +61 8 9261 4227 | s 22 @asic.gov.au



From ASIC,  
the financial  
regulator



From: s 22 @dmirs.wa.gov.au  
 To: s 22 @asic.gov.au  
 Date: 02/07/2018 12:20 PM  
 Subject: RE: Sterling Life Lease [DLM=Sensitive]

Hi s 22,

Hope you're well. The other complainant that I was thinking of was s 47F, s 37(1)(b), but have already talked to her. I don't have anyone else that I can put you in contact with at this time.

Regards

s 22 | s 22  
 Property Industries Investigations Branch, Consumer Protection  
**Department of Mines, Industry Regulation and Safety**  
 Level 2, Gordon Stephenson House, 140 William Street, Perth WA 6000

 <p>GOVERNMENT OF WESTERN AUSTRALIA</p>	<p>Tel <b>s 22</b> Contact Centre 1300 30 40 54  <b>s 22</b> <a href="mailto:s22@dmirs.wa.gov.au">@dmirs.wa.gov.au</a> <a href="http://www.dmir.wa.gov.au">www.dmir.wa.gov.au</a></p> <p>Twitter <a href="https://twitter.com/ConsumerWA">@ConsumerWA</a> Facebook <a href="https://www.facebook.com/ConsumerProtectionWesternAustralia">www.facebook.com/ConsumerProtectionWesternAustralia</a> YouTube <a href="https://www.youtube.com/ConsumerProtectionWA">www.youtube.com/ConsumerProtectionWA</a>          industry bulletin subscriptions <a href="#">Real Estate Industry</a> <a href="#">Settlement Industry</a> <a href="#">Land Valuer Industry</a> <a href="#">Landlords</a></p>
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**From:** **s 22** [@asic.gov.au](mailto:s22@asic.gov.au)  
**Sent:** Tuesday, 26 June 2018 6:21 AM  
**To:** **s 22**  
**Cc:** **s 22**  
**Subject:** Re: Sterling Life Lease [DLM=Sensitive]

Hi **s 22**

We have begun interviewing the elderly Sterling investors.

You said that you may have had one more person complaining.

We would be very interested in being able to talk to any people that have made new complaints.

Kindest regards,

**s 22**

**s 22** | Senior Manager - Financial Services Enforcement | ASIC | Perth | External **s 22** | Internal **s 22** | Mobile **s 22** | +61 8 9261 4227 | **s 22** [@asic.gov.au](mailto:s22@asic.gov.au)



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**From:** **s 22** [@dmirs.wa.gov.au](mailto:s22@dmirs.wa.gov.au)  
**To:** **s 22** [@asic.gov.au](mailto:s22@asic.gov.au) **s 22** [@asic.gov.au](mailto:s22@asic.gov.au),  
**Date:** 14/05/2018 08:36 AM  
**Subject:** Sterling Life Lease

Hi **s 22**

Firstly, I apologise for taking so long to touch base with you! I just seem to have had a lot of urgent things on the go at the same time.

As **s 47F** told you, I'm the **s 22** that has responsibility for the Sterling Life Lease file, and it's been a long process! **s 47F, s 37(1)(b)**

Since then, I have largely been involved with getting Sterling to voluntarily change the documentation and business model so that it is compliant with our Residential Tenancies Act 1978. We still have some issues to iron out in that

regard, but have made headway.

A few weeks ago a **s 47F, s 37(1)(b)** contacted me saying that **s 47F, s 37(1)(b)**. This lady, **s 47F, s 37(1)(b)**, has various concerns about the way in which the scheme is being run and the representations made to potential clients.

**s 47F** may be interested in talking to you, if it would be useful. I'm happy to ask her if I can pass her contact details on to you.

Let me know if there is anything else that I can help you with.

Regards

 <p>GOVERNMENT OF WESTERN AUSTRALIA</p>	<p><b>s 22</b> <b>s 22</b></p> <p>Property Industries Investigations Branch, Consumer Protection          Department of Mines, Industry Regulation and Safety          Level 2, Gordon Stephenson House, 140 William Street, Perth WA 6000          Tel <b>s 22</b> Contact Centre 1300 30 40 54  <b>s 22</b> <a href="mailto:@dmirs.wa.gov.au">@dmirs.wa.gov.au</a> <a href="http://www.dmirs.wa.gov.au">www.dmirs.wa.gov.au</a></p> <p>Twitter <a href="#">@ConsumerWA</a> Facebook <a href="http://www.facebook.com/ConsumerProtectionWesternAustralia">www.facebook.com/ConsumerProtectionWesternAustralia</a> YouTube <a href="http://www.youtube.com/ConsumerProtectionWA">www.youtube.com/ConsumerProtectionWA</a>          industry bulletin subscriptions <a href="#">Real Estate Industry</a> <a href="#">Settlement Industry</a> <a href="#">Land Valuer Industry</a> <a href="#">Landlords</a></p>
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