Haydar Tuncer

From: Alan Kirkland <akirkland@choice.com.au>
Sent: Friday, 9 June 2023 9:57 AM
To: Sarah Court
Subject: Consumer Congress scams panel

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Hi Sarah,

We're speaking on Tuesday about the panel discussion I'm facilitating at the Congress next week.

I've now spoken to the other panellists so thought I'd give you some background to save us a bit of time when we speak.

Immediately before our discussion, Steph Tonkin will facilitate a discussion with two consumers affected by scams. One involves a business invoicing scam and the other a bank impersonation scam.

From there, my plan is to ask about:

- how those stories relate to what regulators are seeing in their work
- what changes are on the way (covering the Anti-Scams Centre, the SMS ID Registry and possibly ASIC's takedown work)
- what's happening overseas (with Steph to talk about latest developments in the UK)
- what else needs to happen to prevent scam harm

On Tuesday I'll want to check what points you'd really like to get across so I can work out where to bring you into the conversation, as well as any points you'd prefer to steer clear of.

regards,

Alan

Alan Kirkland
Chief Executive Officer

Working on Gadigal country

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We at CHOICE acknowledge the traditional custodians of this land on which we work, and pay our respects to the First Nations people of this country. CHOICE supports the First Nations people's Uluru Statement from the Heart.

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