

NEW DIRECTIONS

ASIC Annual FORUM

Frequently asked questions (FAQs)

These FAQs will be updated over the coming months as we plan the Event. This includes any responses to changes to COVID-19 restrictions that may affect attendees' participation at the Event.

Attendance

Why has ASIC decided to keep the Annual Forum as an in-person Event?

In line with previous years, ASIC would like to retain a high level of interaction and engagement between attendees. ASIC believes this is best supported by an in-person Event.

What is the dress code for both the ASIC Annual Forum and the ASIC Annual Dinner?

Business attire.

Will ASIC and the Hilton cater to my dietary requirements?

All dietary requirements must be identified during the online registration process. Alternatively, requests can be made in writing to asic@thinkbusinessevents.com.au. ASIC and the Hilton will make reasonable efforts to cater for dietary requirements identified in the attendees' registration process, but they cannot guarantee all dietary requirements will be met and they reserve the rights to offer reasonable alternative substitutes to any affected attendees.

Travel and accommodation

Is transport provided between the airport and the Hilton Hotel Sydney (the Hilton)?

No, attendees should make their own way to and from the airport and the Hilton.

Should I get travel insurance?

You are responsible for arranging your own accommodation, flights and travel insurance. Please refer to the [Registration Terms and Conditions](#) for more information.

How can I book accommodation?

Accommodation bookings can be made during the online registration process. Any accommodation bookings made as part of the registration process are a matter between you, Think Business Events and the accommodation provider. ASIC is neither responsible nor liable for any accommodation costs and is not connected with such arrangements. Alternatively, requests can be made in writing to asic@thinkbusinessevents.com.au, or you may wish to make your own arrangements.

Registration

What is the cut-off date to register to attend the 2022 ASIC Annual Forum and ASIC Annual Dinner?

The cut-off registration date for both the Annual Forum and Annual Dinner is Thursday 27 October 2022, or when we reach full capacity, if that happens earlier. Please refer to the [Registration Terms and Conditions](#) for more information.

Can my registration be transferred to another person?

Yes, all fully paid registrations are transferable to other persons from the same organisation. Please refer to the [Registration Terms and Conditions](#) for more information.

How many days in advance should I notify ASIC of my request to transfer my registration?

Transfers can be made by the registered person in writing to Think Business Events at asic@thinkbusinessevents.com.au no later than Thursday 27 October 2022. Please refer to the [Registration Terms and Conditions](#) for more information.

Refunds

Is ASIC offering refunds to registered attendees and is there a cancellation fee?

All refund requests must be notified in writing to asic@thinkbusinessevents.com.au.

Given ASIC's decision to defer the AAF2022 to the new dates of Thursday 3 and Friday 4 November 2022 and ASIC acting in good faith and reasonably, ASIC will offer and allow an existing attendee to submit a cancellation or refund request in writing to the dedicated email address below for a full refund with no cancellation fee to apply to it up to and no later than close of business (i.e. 5pm AEST) on 30 June 2022.

Any cancellation or refund request received by ASIC on and after 1 July 2022 will attract a cancellation fee as set out in the relevant cancellation table in the Registration Term and Conditions.

Please refer to the [Registration Terms and Conditions](#) for more information.

COVID-19

Please refer to the [Registration Terms and Conditions](#) for more information.

How is ASIC addressing COVID-19 safety protocols?

ASIC and the Hilton are committed to ensuring the health and safety of our attendees is not compromised. As such, attendees must adhere to all COVID-19 safety measures put in place by ASIC, the Hilton and either or both of the Australian Government and the New South Wales Government. Attendees also acknowledge that these procedures may be changed at any time in accordance with the latest health advice from either or both of the Australian Government and the New South Wales Government. The Hilton has an EventReady Program as a part of [Hilton Clean Stay](#), as well as an [EventReady Program Fact Sheet](#). They will also refer to the Public Health orders at the time of the Event for any other requirements.

Do I have to be fully vaccinated to attend? If so, what documentation will you require to prove this?

ASIC and the Hilton will follow the latest health advice from either or both of the Australian Government and the New South Wales Government.

If at the time vaccinations are required, attendees will be required to be vaccinated and Event staff may be required to check attendees' vaccination status on arrival at the Event.

We will advise all registered attendees prior to the Event if a current vaccination status is required for entry to the Event.

Will I be required to wear a mask?

ASIC and the Hilton will follow the latest health advice from either or both of the Australian Government and the New South Wales Government. If at the time masks are mandated, attendees will be required to wear a mask. If masks are not mandated, attendees may choose to wear a mask at their discretion.

Will the Hilton enforce social distancing rules during the Event?

The Hilton will adhere to the latest health advice from either or both of the Australian Government and the New South Wales Government.

What will happen if I have COVID-19 symptoms at the time of the Event?

ASIC and the Hilton expect attendees to follow the latest health advice if they are feeling unwell. However, for the comfort of other guests, attendees who are suffering from cold or flu-like symptoms (such as coughing or sneezing) should reconsider their attendance at the Event. ASIC may offer a refund to attendees who are ill at the time of the Event at its discretion (see the Terms and Conditions).

Program

When will the program become available?

Program highlights are available at the time of registration launch. The preliminary Program will be made available in August 2022 and is subject to change.

Luggage

Where can I store my luggage?

A cloak room at the venue will be available for all attendees.

More information is available at asic.gov.au/aaf2022

Accessibility

The Hilton is accessible with the exclusion of the below areas:

- Ground floor lobby to Level 1; and
- Zeta Bar Mezzanine Bathrooms (There are accessible bathrooms on Zeta Ground floor).

There are accessible bathrooms and access to lifts on each floor.