# NEW DIRECTIONS ASIC Annual FORUM

### Frequently asked questions (FAQs)

These FAQs will be updated over the coming months as we plan the Event. This includes any responses to changes to COVID-19 restrictions that may affect attendees' participation at the Event.

#### Attendance

#### Why has ASIC decided to keep the Annual Forum as an in-person event?

In line with previous years, ASIC would like to retain a high level of interaction and engagement between attendees. ASIC believes this is best supported by an inperson Event.

#### What is the dress code for both the ASIC Annual Forum and the ASIC Annual Dinner?

Business attire.

#### Is transport provided between the airport and the Hilton Hotel Sydney (the Hilton)?

No, attendees should make their own way to and from the airport and the Hilton.

#### Will ASIC and the Hilton cater to my dietary requirements?

All dietary requirements must be identified during the online registration process. Alternatively, requests can be made in writing to <u>asic@thinkbusinessevents.com.au</u>. ASIC and the Hilton will make reasonable efforts to cater for dietary requirements identified in the attendees' registration process, but they cannot guarantee all dietary requirements will be met and they reserve the rights to offer reasonable alternative substitutes to any affected attendees.

#### Travel and accommodation

#### Should I get travel insurance?

You are responsible for arranging your own accommodation, flights and travel insurance. Please refer to the <u>Registration Terms and Conditions</u> for more information.

#### How can I book accommodation?

Accommodation bookings can be made during the online registration process. Any accommodation bookings made as part of the registration process are a matter between you, Think Business Events and the accommodation provider. ASIC is neither responsible nor liable for any accommodation costs and is not connected with such arrangements. Alternatively, requests can be made in writing to <u>asic@thinkbusinessevents.com.au</u>, or you may wish to make your own arrangements.



#### Registration

## What is the cut-off date to register to attend the 2022 ASIC Annual Forum and ASIC Annual Dinner?

The cut-off is Monday 14 March 2021, or when we reach full capacity, if that happens earlier. Please refer to the <u>Registration Terms and Conditions</u> for more information.

#### Can my registration be transferred to another person?

Yes, all fully paid registrations are transferable to other persons from the same organisation. Please refer to the <u>Registration Terms and Conditions</u> for more information.

## How many days in advance should I notify ASIC of my request to transfer my registration?

Transfers can be made by the registered person in writing to Think Business Events at <u>asic@thinkbusinessevents.com.au</u> no later than Monday 7 March 2022. Please refer to the <u>Registration Terms and Conditions</u> for more information.

#### Refunds

#### Is ASIC offering refunds to registered attendees and is there a cancellation fee?

Refunds must be notified in writing to <u>asic@thinkbusinessevents.com.au</u>. Cancellation fees will apply. Please refer to the <u>Registration Terms and Conditions</u> for more information.

#### COVID-19

#### Will the Event change to a virtual only format if COVID-19 circumstances require it?

ASIC is planning for an in-person Event. However, should COVID-19 circumstances require it, ASIC may change to a virtual format and the Event will proceed (excluding the dinner). Any such decision is at the sole and absolute discretion of ASIC. If this occurs, registration fees paid for the dinner will be refunded to attendees without the need for attendees to contact the Event Organiser.

#### How is ASIC addressing COVID-19 safety protocols?

ASIC and the Hilton are committed to ensuring the health and safety of our attendees is not compromised. As such, attendees must adhere to all COVID-19 safety measures put in place by ASIC, the Hilton and either or both of the Australian Government and the New South Wales Government. Attendees also acknowledge that these procedures may be changed at any time in accordance with the latest health advice from either or both of the Australian Government and the New South Wales Government. The Hilton has an EventReady Program as a part of Hilton Clean Stay, as well as an EventReady Program Fact Sheet. They will also refer to the Public Health orders at the time of the Event for any other requirements.

## Do I have to be fully vaccinated to attend? If so, what documentation will you require to prove this?

ASIC and the Hilton will follow the latest health advice from either or both of the Australian Government and the New South Wales Government.

If at the time vaccinations are required, attendees will be required to be vaccinated and Event staff may be required to check attendees' vaccination status on arrival at the Event.

#### Will I be required to wear a mask?

ASIC and the Hilton will follow the latest health advice from either or both of the Australian Government and the New South Wales Government. If at the time masks are mandated, attendees will be required to wear a mask. If masks are not mandated, attendees may choose to wear a mask at their discretion.

#### Will the Hilton enforce social distancing rules during the Event?

The Hilton will adhere to the latest health advice from either or both of the Australian Government and the New South Wales Government.

#### What will happen if I have COVID-19 symptoms at the time of the Event?

ASIC and the Hilton expect attendees to follow the latest health advice if they are feeling unwell. However, for the comfort of other guests, attendees who are suffering from cold or flu-like symptoms (such as coughing or sneezing) should reconsider their attendance at the Event. ASIC may offer a refund to attendees who are ill at the time of the Event at its discretion (see the Terms and Conditions).

#### Program

#### When will the program become available?

Program highlights are available at the time of registration launch. The preliminary Program will be made available in December 2021 and is subject to change.

#### Luggage

#### Where can I store my luggage?

A cloak room will be made available.

#### More information is available at <u>asic.gov.au/aaf2022</u>