

Haydar Tuncer

s 22

From: s 22 s 22 @optus.com.au>

Sent: Friday, 23 September 2022 10:29 AM

To: s 22 @optus.com.au>; s 22 @asic.gov.au>; s 22 @asic.gov.au>; s 22 @asic.gov.au>; s 22 @asic.gov.au>

Subject: Re: Optus Cyberattacks incident [SEC=OFFICIAL]

EXTERNAL EMAIL: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Morning s 22 apologies for any formatting issues as I am sending this from my mobile phone. Thanks for the opportunity to further update ASIC.

Firstly, it is important that you know that there has been no impact to our Federal Government clients arising from this incident.

Yes, Optus has experienced a cyber-attack with possible unauthorised access to customer information. You have already seen the media release. The attack had been shut down and a full assessment of system access has been undertaken. Again, I would like to emphasise that our enterprise customer data, of which ASIC is a part, has not been accessed. Further there is no impact to Optus information associated with the services we provide to ASIC.

The extent of the attack has been determined to have impacted consumer accounts and we have been able to verify that payment information was not exposed. Assessment of what other information may have been accessed is still being undertaken.

All the relevant authorities have been notified and we are continuing assessment of and support for our impacted consumer customers.

I hope that assuages any concerns ASIC may have. Please let me know if you have any further questions.

Kind regards,

s 22

From: s 22 @optus.com.au>

Sent: Friday, September 23, 2022 10:07

To: s 22 @optus.com.au>

Subject: Fwd: Optus Cyberattacks incident [SEC=OFFICIAL]

Hi s 22

Can you please respond to s 22 (s 22 is away) and the others on the email below regarding the Cyber Attack.

Thanks

s 22

FOI 185-2022

s 22

Client Delivery Manager

s 22

From: s 22 @asic.gov.au>

Sent: Friday, September 23, 2022 8:48 am

To: s 22 @fm.optus.net.au>; s 22 @fm.optus.net.au>; s 22 @optus.com.au>

Cc: s 22 @asic.gov.au>; s 22 @asic.gov.au>; s 22 @asic.gov.au>

Subject: Optus Cyberattacks incident [SEC=OFFICIAL]

[External email] Please be cautious when clicking on any links or attachments.

Hi s 22

We are required to provide a report to MGMT based on this incident and below link,

What are the implications to ASIC?

What ASIC data has been compromised? Please list them all.

I.e. any user, user detail i.e. driver's license details, any document ID check detail ? etc?

[Optus notifies customers of cyberattack compromising customer information](#)

s 22 Please feel free to added anything you think is relevant to this.

Thanks,

s 22

s 22

Australian Securities and Investments Commission

Level 5, 100 Market Street, Sydney, 2000

Tel: s 22 | Mob: s 22

s 22



ASIC

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