Form 15—Notice of right to terminate maintenance services contract

subsection 136(2) of the Code

regulation 91 of the Regulations

. . . . . . . . . . . . . . .

Date

TO: . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

(name of debtor)

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. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

(address of debtor)

FROM: . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

(name of credit provider)

. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

(Australian credit licence number)

. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

(address of credit provider)

. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

 The law says that you must be told, now that your credit contract has terminated, that you can also—

terminate your maintenance services contract with

 . . . . . . . . . . . . . . .dated . . . . . . . . . . . . . . . . .

 . . . . . . . . . . . . . . . . . . . . . \* (***supplier***); and

recover from the supplier a proportionate rebate of the amount you have paid under the maintenance services contract.

 You must tell the supplier in writing if you want to terminate the maintenance services contract.

 The proportionate rebate must be calculated in accordance with the law.

 **IF YOU HAVE ANY DOUBTS, OR WANT MORE INFORMATION, CONTACT YOUR CREDIT PROVIDER. YOU MUST ATTEMPT TO RESOLVE YOUR COMPLAINT WITH YOUR CREDIT PROVIDER BEFORE CONTACTING THE AFCA SCHEME. IF YOU HAVE A COMPLAINT WHICH REMAINS UNRESOLVED AFTER SPEAKING TO YOUR CREDIT PROVIDER YOU CAN CONTACT THE AFCA SCHEME OR GET LEGAL ADVICE.**

 **THE AFCA SCHEME IS A FREE SERVICE ESTABLISHED TO PROVIDE YOU WITH AN INDEPENDENT MECHANISM TO RESOLVE SPECIFIC COMPLAINTS. THE AFCA SCHEME CAN BE CONTACTED AT [*INSERT TELEPHONE NUMBER, EMAIL/WEBSITE AND POSTAL ADDRESS*].**

 . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

(signature of credit provider or person signing on behalf of

credit provider)

 . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

(name of person signing)

 . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

(position of person signing)

\* *Insert name and address of supplier under the maintenance services contract*.