



ASIC
Australian Securities &
Investments Commission

WEB SERVICES IMPLEMENTATION GUIDE (WIG)

V3.1

Purpose: This document provides guidance to software developers for the implementation of ASIC register related web services offered by ASIC

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DOCUMENT CHANGE CONTROL

Version number	Date of issue	Author(s)	Brief description of change
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1.0	06/08/2010	ASIC	Draft reviewed for submission to external clients
1.1	22/02/2011	ASIC	Update structure of Header – add Attachments, Fees and Document No.
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ACKNOWLEDGMENTS

ASIC intends to be consistent with the documentation produced by other governmental projects. The template of this document is based on the Web Service Implementation Guide for Standard Business Reporting. The content of some sections might be similar or reproduce content from the Web Service Implementation Guide for Standard Business Reporting.

DISCLAIMER

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1. INTRODUCTION

1.1. PURPOSE

The purpose of this document is to provide information that will assist developers in the implementation of calls to the web services offered by ASIC. The document specifies many of the aspects that are, or should be, common to all or multiple message implementation specifications. These common aspects are primarily the structure of the SOAP messages, the security component and some of the parameters and data structures used in operation requests and replies.

1.2. AUDIENCE

The audience for this document is software developers in agencies, organisations or companies that will be building web services that interact with ASIC into their products. Readers should be familiar with the following:

- Business Names– please see <http://www.asic.gov.au/asic/ASIC.NSF/byHeadline/Business%20names> for further information.
- Web Services – please see www.ws-i.org for further information.
- XML specifications – please see <http://www.w3.org> for further information

1.3. CONTEXT

The ASIC web services program will deliver a suite of documents and technical products to support software developers with the implementation of the web services available. These are illustrated in Figure 1.

All ASIC Web Services use XML documents within the SOAP envelope to query, to search, to update or to lodge applications for Business Names.

Broadly speaking there are two groups of products:

- Implementation guides that provide the entry point for detailed information regarding how to implement the web services for the specific messages
- General support material such as test plans, test data, and other information that aims to facilitate efficient implementation.

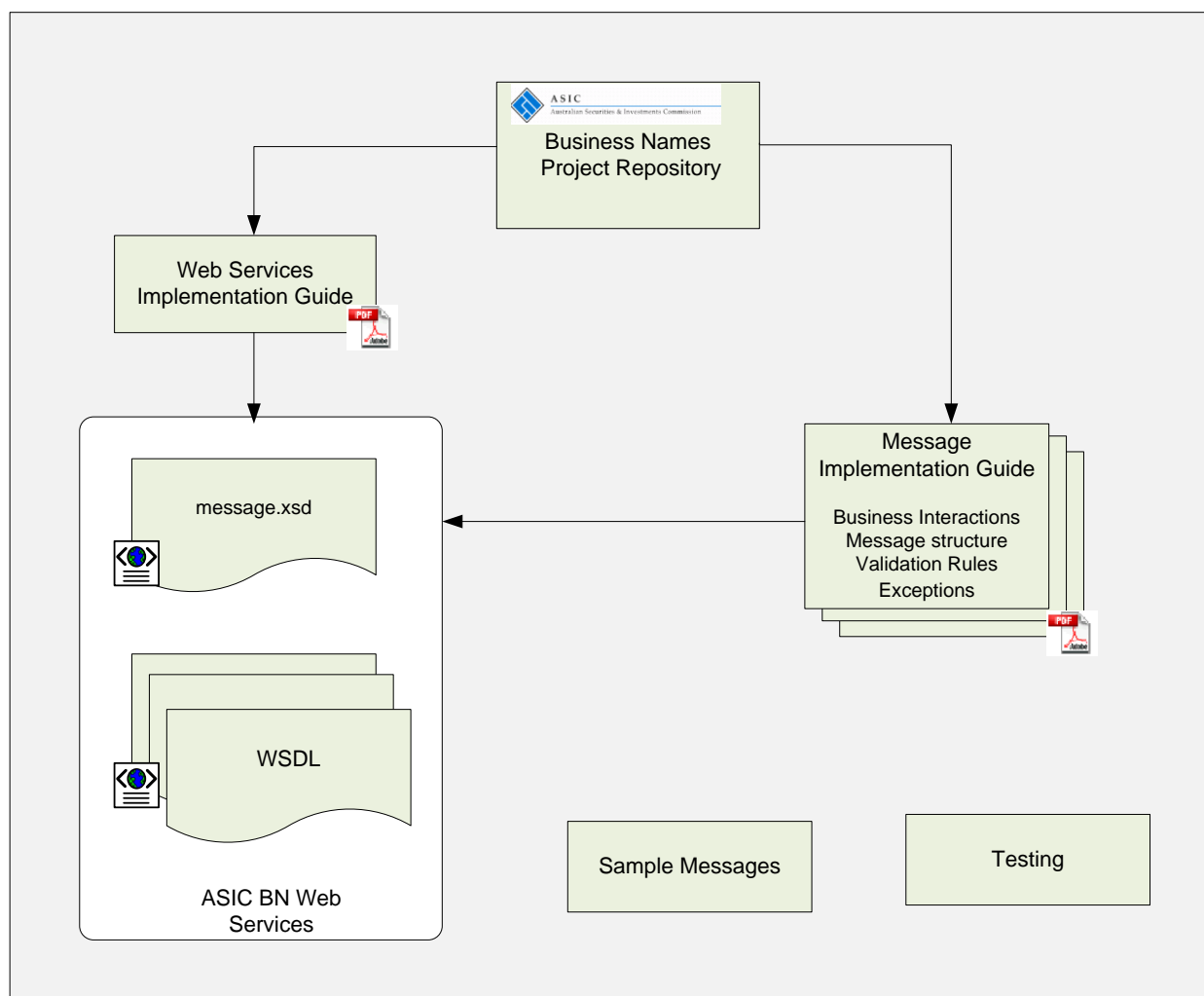


Figure 1: Business Names Reference Materials

Web Service Implementation Guide (WIG)

This document describes common technical components and services that are re-used by all business services. The common components include the standard web service protocols for message exchange, a standard business document message, a security token service, and a standardised approach to handling business error conditions and transport exceptions.

Web Services Description Language (WSDL) files

The "Web Services Description Language" (WSDL) is the W3C standard syntax for the definition of web services. A WSDL describes the service, the information exchanged, and the technical protocols used for the exchange. ASIC provides specific web services together with a WSDL for each message. This collection also includes the XML Schemas for the messages.

Message Implementation Guide (MIG)

The Message Implementation Guide (MIG) is the entry point for an implementer wishing to support ASIC service interactions. The MIG provides the business collaboration model, message business content for request and reply messages and all the business rules/validations and errors applicable to each request message.

Testing

ASIC provides implementers with access to a supported test environment that can they use to verify their software against both the technical (web service) and business implementations before deploying them into production use.

1.4. GLOSSARY

For definition of the terminology and acronyms used within this document, please refer to the following list:

ABR	The Australian Business Register (ABR) is an extensive database of identity information provided by businesses when they register for an Australian business number (ABN).
ABN	Australian Business Number (ABN) is a single identifier for use in business dealings with the Australian Tax Office. Companies registered under the Corporations Act 2001 and business entities carrying on an enterprise in Australia are entitled to an ABN if they apply.
BN	Business Name – in the context of this document it is used as the name of ASIC's services relating to Business Names.
Domain User	Generic term used to define a user that will interact with web services using machine-to-machine services. Initially these are: ABR, agencies from States and Territories (S&T), ASIC Registered Agents and Information Brokers.
HTTPS	Hypertext Transfer Protocol Secure – a web protocol that provides encryption and secure connection
ISM	Australian Government Information Security Manual. A standard governing the security of government ICT systems. (http://www.dsd.gov.au/infosec/ism/index.htm)
M2M	Machine to Machine – refers to automated inter-system data exchanges. Use of ASIC's web services is an example of an M2M interaction.
SOAP	Simple object access protocol, a computing standard defining how to format messages used by machine-to-machine interfaces.
VANguard	VANguard is an existing Whole-of-Government service delivered by the Department of Innovation, Industry, Science and Research that provides a range of secure e-authentication services viz. AUSkey. PS: AUSkey will be retired on 30 March 2020. Hence, ASIC is no longer offering AUSKey authentication.

W3C	World Wide Web Consortium (W3C) is the main international standards organization for the World Wide Web (abbreviated WWW or W3).
WSDL	Web Services Description Language

1.5. NAMESPACES

For conciseness, namespace definitions are not included in all examples. The appearance of the following namespace prefixes should be understood to refer to the corresponding namespaces from the table below.

PREFIX	NAMESPACE
env	http://www.w3.org/2003/05/soap-envelope
xmime	http://www.w3.org/2005/05/xmlmime
xsi	http://www.w3.org/2001/XMLSchema-instance
wsse	http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-wssecurity-secext-1.0.xsd

Table 1: Namespace Prefixes

2. WEB SERVICE ARCHITECTURE

2.1. OVERVIEW

The following diagram illustrates, at a high level, the run time environment of the end-to-end ASIC machine-to-machine solution.

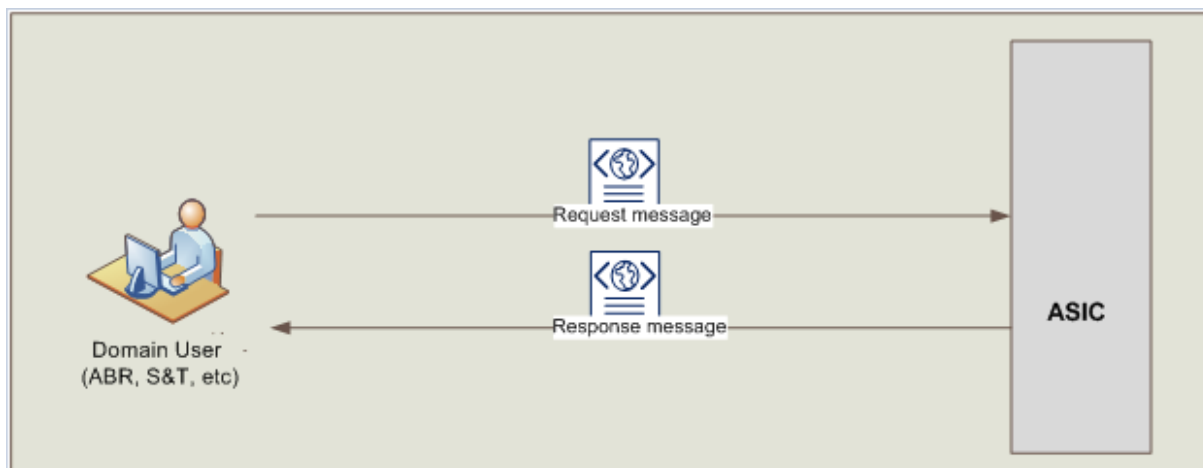


Figure 2: Business Names M2M High Level Solution Overview

2.2. WEB SERVICES

2.2.1. Services Offered

ASIC exposes a number of Web Services that can be consumed by the software applications available to each group of users and the specific details for the messages are documented in the MIGs.

The collection of WSDLs, schemas and message samples are to be available from ASIC on request. It should be noted that the current message examples may not include security related headers.

The web services are authenticated using the Username & Password issued by ASIC.

All of the WSDLs, schemas and message samples can be obtained by emailing ASIC at web.services@asic.gov.au.

2.2.2. Web Service Standards

ASIC web services conform to the SOAP 1.2 recommendation provided by the World Wide Web consortium, and employ a range of related recommendations generically referred to as the "WS*" suite. Table 3 below indicates the key recommendations employed by ASIC.

CATEGORY	APPLICABLE RECOMMENDATIONS
Transport	HTTP 1.1 HTTP over TLS (With constraints as per ACSI 33)

CATEGORY	APPLICABLE RECOMMENDATIONS
Messaging	RFC2392: Content-ID and Message-ID Uniform Resource Locators SOAP 1.2 MTOM 1.0
Description	WSDL 1.1 WSDL 1.1 Section 3.0 WSDL 1.1 Section 5.0 Namespaces in XML [World Wide Web Consortium 14-January-1999] XML 1.0 (Second Edition) XML Schema Part 1: Structures XML Schema Part 2: Datatypes
Security	TLS 1.0 HTTP over TLS

Table 2: Recommendations used by ASIC web services

2.2.2.1. WS-Policy

WS-Policy provides a declarative framework in which to define many of the Quality of Service (QoS) parameters (security, compression, etc) associated with the ASIC web services. The vision is that these policy statements are portable across platforms and can be used by any platform and development framework to automatically configure support for the QoS requirements without developer intervention.

The set of recommendations supporting WS-Policy have only recently (in specification terms) been finalised by the W3C. Platforms have thus adopted interim versions of these specifications with the result that policy interoperability across platforms has yet to be achieved. In addition, not all platforms support the full set of policy assertions.

Below is the summary of ASIC's WS-Security policy for all web services:

- Messages are not encrypted since the web service uses SSL for transport layer encryption.

2.2.3. Common Characteristics

ASIC Web Services have the following common characteristics:

- Use of a request/reply style of interaction
 - With the exception of communication timeouts, any request will always receive a reply. All requests are initiated by the external parties' software (i.e. other governmental agencies, registered agents or information brokers).
- Synchronous calls

- All web service calls are synchronous in nature. While most responses will be received within seconds, client software needs to be designed to cater for delays of the order of minutes.
- A standard security approach
 - All requests are secured in the same way across all services. Where security related information is returned in a response, a standard approach is also employed.
 - All supported authentication methods (username/password) are supported for all services
- A single mechanism to indicate the success of a request.
 - All replies employ a standard mechanism to indicate the success of a request.
 - If the request is successful, the business level reply data will be returned and optionally the URLs to PDF documents
- A standardised approach to the indication of failure conditions
 - Failures related to the transport of SOAP messages will be indicated using SOAP Faults, while business level errors are represented in a standard format within the reply message (see section 4 for more details).
- Request message sizes is limited to 50 MB
- Response message size is limited to 50 MB

2.3. MESSAGE IMPLEMENTATION GUIDES

The standards and common characteristics of the web services described above provide the building blocks from which the more complex collaborations needed to fulfil an interaction with ASIC Business Name register. As far as possible, the web services and the business payloads they carry are loosely coupled so that additional messages can be added without requiring retesting of the web service infrastructure.

The way in which each web service is choreographed to fulfil a particular function is described within the **Message Implementation Guide (MIG)**.

There is a MIG for each group of users and in general it contains:

- The list and description of interactions specific to the governmental agency or business user
- The structure, content, rules for the business payloads in the request and the response messages
- The interaction specific values needed for the set of standard fields within the web service message structure.
- Validation rules and error messages for each service

Points in this document where the reader needs to refer to the MIG for message specific information are shown thus "Message Implementation Guide".

3. MESSAGE STRUCTURE

3.1. OVERVIEW

ASIC web services employ a common message format shown in the diagram below.

All messages are carried over a one-way HTTPS transport and employ the SOAP 1.2 envelope structure. SOAP messages must employ UTF-8 or UTF-16-character encodings.

Details of the structures used within the SOAP Header and Body are described in subsequent sections. In the case of a discrepancy between this document and the WSDL schemas, the WSDL schemas take precedence and should be considered normative.

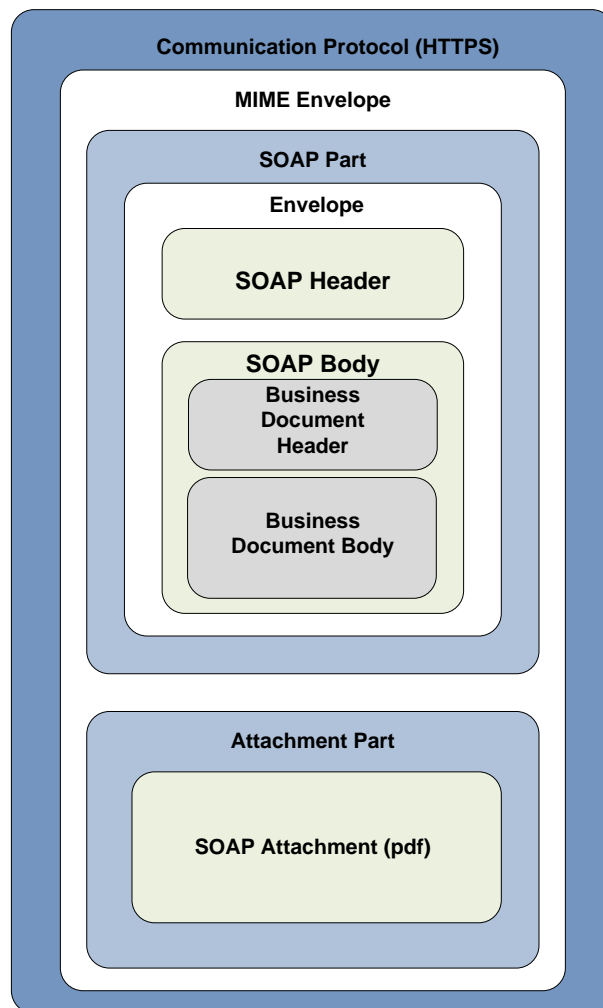


Figure 3: ASIC - Structure of SOAP Message with Attachments

3.2. SOAP HEADER

3.2.1. Security Element

Because ASIC has adopted the Web Service Security 1.1 recommendation, all security related information will be carried in the wsse:Security element within the SOAP header. Section 5 provides a detailed description of the security requirements and implementation.

3.3. SOAP BODY

ASIC follows the recommendations of the WS-I Organisation Basic Profile 1.0 and each SOAP body contains a single child element. The details for each particular message are available in the Message Implementation Guides.

As there is a high degree of communality in the message structures used for both requests and responses in ASIC web services, the SOAP payload has been logically divided into two segments as depicted in the Figure 3:

1. Business Document Header – contains metadata and common elements found in all messages
2. Business Document Body – contains business data specific to the message being transmitted

3.3.1. Business Document Header

The content of the Business Document Header carries the metadata required to facilitate the message exchange and the authorisation.

ELEMENT	PURPOSE	REQUEST	RESPONSE
messageType	Identify the type of message	Mandatory	Mandatory
messageReferenceNumber	Identifier for each particular message issued by the client	Mandatory	Mandatory
asicReferenceNumber	Identifier for reply messages issued by ASIC	Not provided	Optional
messageVersion	Identify the version of message	Mandatory	Mandatory
senderId	Identify the client who initiated the request. It is provided by ASIC when the client registers for use of Web Services.	Mandatory	Mandatory

senderType	Identify the domain users and specified by ASIC	Mandatory	Mandatory
softwareInformation	Identify the client's software	Optional	Not provided
messageTimestamps	Identify the date and time when the message was generated	Optional	Optional
messageEvents	Provide information for the client on the errors detected as a result of the business rules validation performed by ASIC	Not provided	Mandatory
result	Provide information on the result	Not provided	Mandatory
attachments	Provide information regarding the attachments returned by ASIC in the reply message	Not provided	Optional
documentNumber	ASIC document number assigned to a lodgement	Not provided	Optional

3.3.1.1. Message Reference Number

The generator of the request message must include a unique reference identifier that will facilitate the audit trail and tracking of the messages. ASIC will return the same reference number in the response message.

ASIC will use this value for identifying duplicate transactions for messages that update data in the ASIC register - more details in section 3.7.

3.3.1.2. ASIC Reference Number

ASIC returns a unique reference number that may be used for querying the final status of a transaction.

3.3.1.3. Message Version

Each message will be versioned and the requestor must use the correct version at that point in time, as specified in the documentation provided. If in the future there is a need to change the

versions of the messages, ASIC will support simultaneously the two versions of the message for a limited period of time to allow software developers to update their interfaces.

3.3.1.4. Sender ID

The 'senderID' element in the request message must be included only in the request messages.

3.3.1.5. Sender Type

The 'senderType' must be provided in the request messages.

3.3.1.6. Software information

The software information can be provided by the requestor and will be used for tracking and identifying issues within specific software products or versions.

The 'softwareInformation' contains the elements as indicated in the table:

ELEMENT	PURPOSE	Optionality
organisationalName	Name of the company that has built the software used for ASIC web service interactions	Mandatory
productName	Name of the product used for ASIC web service interactions	Mandatory
productVersion	Version of the product used for ASIC web service interactions	Mandatory

3.3.1.7. Message Timestamp

The generator of the message must include a timestamp to indicate the date & time when the message was created. In addition to the date/time value, a timestamp includes an indication of the entity generating the timestamp. Information regarding the format of the date/time value is found in the section 3.5.

ELEMENT	PURPOSE	Optionality
timestamp	Date and time when the message was generated	Mandatory
source	Entity adding the timestamp. The requestor must use the value "sender" ASIC must use the value "ASIC"	Mandatory

3.3.1.8. Message Event

In cases where messages fail business rules validations performed by ASIC's back-end systems, the reply will return one or many 'messageEvent' as part of the Business Document Header.

The messageEvent must contain the elements as indicated in the table.

ELEMENT	PURPOSE	Optionality
errorCode	A code to uniquely identify the condition that has occurred	Mandatory
severityCode	Items will be categorised by severity, with the available options: <ul style="list-style-type: none"> Information Warning Error 	Mandatory
description	Descriptions on an item are intended to provide human readable text describing the error that has occurred.	Mandatory
locationPath	The location path field is included in the location to indicate, via an XPath expression, the element in the incoming XML document to which the event item refers.	Optional
details	Details regarding the error	Optional

ASIC intends to supply lists of errors applicable for each request message. These will be documented in the Message Implementation Guides.

3.3.1.9. Result

In order that every message exchange has an explicit indication of its result, every response to a service request must include one 'result' as part of the Business Document Header.

ELEMENT	PURPOSE	Optionality
accepted	'True' indicates that the request message has been accepted	Optional
rejected	'True' indicates that the request message has been rejected	Optional
delayed	'True' indicates that the message has not been fully processed by ASIC downstream internal systems	Optional
fault	'True' indicates that the downstream ASIC systems may be down and not able to process the request	Optional

3.3.1.10. Attachments

For some of the interactions ASIC will provide information rendered in PDF format that can be retrieved from an ASIC location. The appropriate metadata including the URL to the storage location will be indicated in this section. Detailed instructions regarding the type, URL, name and number of PDF documents are provided in any Message Implementation Guide that contains a message that requires attachments.

ELEMENT	PURPOSE	Optionality
---------	---------	-------------

documentType	The type of the attachment content	As specified in the MIG
binaryObject	The base64 encoded value of the attachment	Not applicable
URL	The URL for the location of the PDF documents	As specified in the MIG
documentNumber	The number assigned by ASIC for the document	As specified in the MIG
name	The name of the file	As specified in the MIG
description	A short description of the content	As specified in the MIG

3.3.1.11.Receipt

Fees information is present in ASIC replies where the request message triggers a fee, such as lodgement of an application for a new business name or requests for extracts (e.g. business name extract, person extract)

Seq No	ELEMENT	PURPOSE	Optionality
1	debtor	Contains elements related to the client	Mandatory
1.1	account	Contains elements related to the client's account such as type of entity, ledger used and the unique ASIC identifier (e.g. ACN, ARBN, RA Number) assigned to the client	Mandatory
1.1.1	asicType	Indicates the type of entity in ASIC register that the client is categorized as.	Mandatory
1.1.2	ledgerNumber	ASIC ledger number used for the type of entity	Mandatory
1.1.3	asicIdentifier	The value of the ASIC unique identifier assigned to the client such as ACN, ARBN, ARSN, Registered Agent Number, Business Name Number.	Mandatory
1.2	name	Name of the debtor	Mandatory
1.3	abn	ABN of the debtor	Optional
1.4	abnReference	ABN reference number of the debtor, if ABN not issued yet.	Optional
1.5	address	The address of the debtor	Mandatory
2	dateIssued	Date of the receipt	Mandatory
3	transaction	Details regarding the transactions that trigger the debt	Mandatory
3.1	reportingParty	Details regarding the party incurring the debt	Mandatory
3.2	date	Date of the transaction	Mandatory
3.3	descriptionLine1	Description of the item on the transaction	Mandatory
3.4	descriptionLine2	Description of the item on the transaction	Optional

3.5	reference	ASIC reference for the transaction	Mandatory
3.6	amount	Amount charged for the transaction	Mandatory
4	total	Total amount for all transactions	Mandatory
5	totalDue	Total amount due	Mandatory
6	dueDate	Due date	Optional

3.3.1.12. ASIC Transaction Number

The 'asicTransactionNumber' is the unique identifier used for recording the documents lodged with ASIC. It is provided in the reply header for transactions that are updating ASIC register. The presence of this element will be indicated in the MIG.

3.3.1.13. Transaction Reference Number

The 'transactionReferenceNumber' is a unique number provided by clients to ASIC. It is intended to be used by the client to track their transaction and related sub transactions.

3.3.1.14. Process Mode

The 'processMode' is used by some web 'lodgement' services only. If used, it provides the option to validate the request data only and returns any errors found. If left blank or set to "PROCESS", it will default the message request as a "lodgement" request.

3.3.2. Business Document Body

The Business Document Body will contain the business level data required to complete the business interaction.

The Message Implementation Guides (MIGs) will detail the structure, the rules and the validations for each message. For documentation purposes the schemas for request message and response message for each Business Document Body will be made available in the MIGs.

3.4. SOAP FAULTS

SOAP faults will return the standard fields defined in the SOAP specification and they will not include detailed information on the format of "Detail" element.

3.5. DATES AND TIMES

All dates and times are expressed in messages as per the standard XSD built-in "datetime" data type, as specified in <http://www.w3.org/TR/2001/REC-xmlschema-2-20010502/#dateTime> which is a subset of the ISO-8601 standard.

Timestamps must be expressed in Australian Eastern Standard Time (AEST) and should be provided with time to the second e.g.

2009-03-25T13:53:48

It should be noted that where date/time values are displayed to users, they will first need to be converted into the local time zone.

3.6. TIMEOUT VALUES

There are a number of sources of delay between the issuing of a request by client software, and the delivery to the software of the resulting response. These include transmission delays between the client software and ASIC systems as well as processing delays at ASIC backend systems.

While most requests are expected to be processed within the order of 10 seconds, ASIC interface will allow up to 2 to 3 minutes for a request to be processed by the backend systems.

Developers should thus configure their products to use a timeout of somewhat more than 3 minutes, depending on the transmission delays to ASIC expected as a result of the capacity of their client's internet connections and the nature of the services being supported.

3.7. DUPLICATE TRANSACTIONS

In general, the interactions available for ASIC web services can be divided into:

- query type messages – where the message is retrieving existing data in ASIC system and
- transaction type messages - where the request message is adding/updating data in ASIC registry

There may be occasions when business software may not receive the response message due to a number of failure modes (e.g. loss of internet connectivity) for which the logical action by requestor software should be to resubmit the request.

For transaction type messages, the resubmitted request must use the same value for the 'messageReferenceNumber' as the initial failed request. One of the following two scenarios may occur:

1. the initial message is already fully processed, and the original response is returned or
2. the initial message was not received or processed by the ASIC system in which case the interaction will follow the typical interaction pattern and the requestor will receive a response message.

4. ERROR MANAGEMENT

4.1. OVERVIEW

This chapter details the approach to be taken to the handling of errors and exception conditions associated with the submission of requests to ASIC via Web Services.

Errors may result from a number of sources such as: authorisation error; user errors; client software problems; XML or message structure invalid, ASIC processing systems are not available; errors internal to ASIC systems and so on.

We assume that the user and client software errors should be detected and remediated by the client software providers. Thus, this document is not covering these types of errors.

4.2. HIGH LEVEL CATEGORISATION OF ERROR CONDITIONS

The error conditions and exception can be categorised into four broad areas:

1. Transport exceptions
2. Business rule errors

Errors associated with the physical transport of messages from businesses to agencies fall into the 'Transport exceptions' category. This area covers any problems related to ensuring SOAP messages are successfully passed from sender to ASIC and back again. This document completely describes the architecture to handle transport exceptions, as well as enumerating the conditions which fall within this category.

Having established an error free flow of SOAP messages, all remaining error conditions will be as a result of business activities. The term "business event" is used since some of the conditions flagged at this level are of an informational or warning nature, and won't necessarily represent an error condition per se.

Business rule errors will be communicated via the "messageEvent" structure within the SOAP Body - Business Document Header.

4.3. TRANSPORT EXCEPTIONS

4.3.1. SOAP Processing Model

ASIC web services has adopted the W3C SOAP 1.2 recommendation, together with an HTTP based transport, as the basis for the on-the-wire format of messages to be exchanged between client software and ASIC. This implies the solution will be consistent with the SOAP processing model and will leverage the SOAP fault mechanism as the primary way in which transport or server related exceptions will be communicated.

It is recommended that the reader familiarise themselves with the SOAP specification prior to reading the remainder of this document.

The software generating requests to ASIC takes the role of the initial sender while ASIC's processing system takes the role of receiver.

Because ASIC web services uses the Request/Response Message Exchange Pattern (MEP) for all exchanges between agencies and ASIC, a successful exchange will see a valid SOAP message generated by the initial sender, forwarded to ASIC actioned by the ASIC processing system, and a valid response message generated and returned to the initial sender.

4.3.2. Use of SOAP Fault fields

The SOAP 1.2 recommendation defines a number of standard fields within a SOAP Fault.

4.3.2.1. Code Element

ASIC web services will conform to the SOAP 1.2 recommendation and use only the standard values it defines for the Code element.

As described in the recommendation, a code of "env:Sender" carries with it an expectation that the sender will change/correct the request, whereas "env:Receiver" implies a downstream problem with no change needed to the request.

4.3.2.2. Subcode Element

ASIC web services will use subcodes in order to provide the necessary detail. More than one level of subcode may be necessary in order to establish the high-level action required in each case. Subcodes defined by web services will use the namespace prefix "asic.bn", which will be mapped as per section 1.5.

4.3.2.3. Reason Element

The reason element will describe the specifics of the particular error condition and will thus reflect the finest granularity of subcode provided in the fault.

4.3.2.4. Role Element

Role elements will not be included in SOAP faults.

4.3.2.5. Detail Element

It is not intended that SOAP faults provided to client software in the production environment carry any additional information over and above the codes and reason elements already described. Thus, they will be provided without a Detail element.

4.3.3. Exception Conditions

There are a range of conditions that may occur while exchanging messages with ASIC.

4.3.3.1. Client software errors

All errors in this category result from a defect within the software used by business causing the generation of invalid requests. It is intended that the ASIC testing regime will allow the detection and rectification of this category of errors. However, the possibility still exists that such conditions will occur at runtime, perhaps triggered by edge cases in data contents.

In line with the SOAP 1.2 recommendation, errors in this category will mostly be reported with a SOAP fault using a code value of "env:Sender". The only exceptions to this are conditions called out by the W3C recommendation itself such as "env:VersionMismatch".

It is expected that if errors in this category occur during the operation of a software package, the business user would be expected to contact their software provider for rectification advice.

The subcodes below will be used to indicate the specific error condition detected.

SUBCODE	REASON	DESCRIPTION/COMMENT
asic:FAULT.MALFORMEDXML	The request was not well formed XML.	The request is not well formed XML, as documented in the XML specification.
asic:FAULT.INVALIDXML	The request does not validate against the service XML Schema	The request does not validate against the XML Schema for the service, which is defined as part of the WSDL for the service.
asic:FAULT.TOOBIG	Request size limit exceeded	The NB limit on maximum request size is set to 50 MB
asic:FAULT.ATTACHMENTERROR	The request message attachment could not be processed.	The request message contained an attachment that could not be processed.
asic:FAULT.UNKNOWNSERVICE	Unknown service	A request has been made for a service not offered by the receiving party.
wsse:SecurityTokenUnavailable	No security token was provided	A VANguard supplied security token must be included in the request.
wsse:FailedCheck	The provided signatures or encryption were invalid	This error will occur as a result if <ul style="list-style-type: none"> - the security token does not decrypt successfully - the session signature was not valid
wsse:InvalidSecurityToken	An invalid security token was provided	This error covers a number of circumstances related to the security token :- <ul style="list-style-type: none"> - The signature of the provided token was invalid - the token has expired - the token did not include a session key - the token did not include the required set of mandatory claims - the session key could not be decrypted A current VANguard supplied security token must be included unaltered in the request. The certificate presented to obtain this token should be used to sign
asic:FAULT.UNAVAILABLE	Unavailable service	A request has been made for a service that is currently unavailable.

Table 3: SOAP Fault Subcodes for client software errors

The figures below show examples of the faults that will be generated as a result of client software errors. Line wraps within text are for presentational purposes only.

```
<env:Fault >
  <env:Code>
    <env:Value>env:Sender</env:Value>
    <env:Subcode>
      <env:Value>asic:FAULT.MALFORMEDXML</env:Value>
    </env:Subcode>
  </env:Code>
  <env:Reason>
    <env:Text xml:lang="en"> The request was not well formed XML</env:Text>
  </env:Reason>
</env:Fault>
```

Figure 4: SOAP Fault indicating XML is not well formed

```
<env:Fault >
  <env:Code>
    <env:Value>env:Sender</env:Value>
    <env:Subcode>
      <env:Value>asic:FAULT.UNKNOWNSERVICE</env:Value>
    </env:Subcode>
  </env:Code>
  <env:Reason>
    <env:Text xml:lang="en">Unknown service</env:Text>
  </env:Reason>
</env:Fault>
```

Figure 5: SOAP Fault indicating service not supported by ASIC

4.3.3.2. Business Name services unavailability

It is important that client software is aware of the "normality" of this error condition and take the necessary steps to resubmit the request at a later time. This may involve automatic queuing of the request for resubmission at a later time, or notification to the user that they should initiate the resubmission after a suitable delay. Where resubmission is automated, it is recommended that an increasing delay be added between resubmission attempts.

In some cases, the time at which the service will be available again is known. In this case, the reason text should contain the date and time (including time zone) after which the service is expected to be available again. In addition, in order to allow automatic re-queuing of the request, the fault detail will contain the equivalent information in a machine consumable format (see example below). The presence of this information should be checked for, and where possible, used to re-queue the request. The human

readable and machine consumable times may not align exactly, in order to allow the spreading of requests over time after the service resumes.

Regardless of the approach taken by the software, it is important that the indications provided to business users ensure they understand there is no need to contact either their software provider or ASIC. Software developers should adopt an optimistic approach to request submission, taking into account any information provided in regards to the date and time at which the service will be available again.

All the conditions resulting in unavailability of ASIC will be reported to client software with a code value of "env:Receiver" and a subcode of "asic:FAULT.UNAVAILABLE"

```
<env:Fault >
  <env:Code>
    <env:Value>env:Receiver</env:Value>
    <env:Subcode>
      <env:Value>asic:FAULT.UNAVAILABLE</env:Value>
      <env:Subcode>
        <env:Value>asic:FAULT.ASICNOTRESPONDING</env:Value>
      </env:Subcode>
    </env:Subcode>
  </env:Code>
  <env:Reason>
    <env:Text xml:lang="en">The connection timed out</env:Text>
  </env:Reason>
</env:Fault>
```

Figure 6: SOAP Fault indicating ASIC processing system is unavailable

5. SECURITY

This section will only describe the security aspects associated with the 'message on the wire'. The services may be accessed using a combination of User Name & Password via basic HTTP authentication.

It is assumed that the domain user has already acquired a User Name and password issued by ASIC

5.1. USERNAME & PASSWORD AUTHENTICATION

In order to use this authentication method, users must obtain a Username and Password in order to use the Business Name M2M Web Services exposed by ASIC. Details of the registration process are available on by contacting webservices@asic.gov.au.

ASIC requires that all requests use HTTP Basic Authentication. Basic Authentication was originally defined by RFC 1945[2] (Hypertext Transfer Protocol – HTTP/1.0) although further information regarding security issues may be found in RFC 2616 (Hypertext Transfer Protocol – HTTP/1.1) and RFC 2617 (HTTP Authentication: Basic and Digest Access Authentication).

ASIC expects a Basic Authentication header to be included pre-emptively in all requests. If requests are sent with no Basic Authentication header, ASIC does not reply with a HTTP/1.1 401 Authorization Required error. Instead we reply with a valid HTTP SOAP response containing ASIC error 00005 Authentication error.

```

<business.document.header.types:messageEvents>
  <business.document.header.types:messageEvent>
    <business.document.header.types:errorCode>00005</business.document.header.types:errorCode>

    <business.document.header.types:serverityCode>Error</business.document.header.types:serverityCode>
    <business.document.header.types:description>Authentication
error</business.document.header.types:description>
  </business.document.header.types:messageEvent>
</business.document.header.types:messageEvents>

```

Figure 7: Sample XML - Reply authentication error event

5.2. SECURE MESSAGING

ASIC Web Service Security aims to ensure confidentiality of business data. This is achieved through transport layer security (SSL) using the Port 443.

6. TESTING

6.1. OVERVIEW

ASIC web services offers several options to assist the software developers in the testing of their services, allowing a software developer to “step up” from basic tests to more sophisticated tests. The options are:

1. Network connectivity testing
2. Message connectivity testing
3. Message end-to-end interaction testing.

Further explanation of these options is provided in subsequent sections.

6.1.1. Service End Points

The MIGs will cover in detail the WSDL URLs at which each of the service is available.

There are two environments to which software developers have access, one for testing and one for production. Message connectivity tests may also be performed in the production environment as part of any diagnostic functions within a software package.

Test and production end points for the Security Token Service are also provided at the locations documented in the section **Error! Reference source not found..**

6.2. NETWORK CONNECTIVITY TESTING

ASIC web services conforms to the industry convention of returning the WSDL for a given service if an HTTP GET request is performed on the service URL with the string “?wsdl” appended to it. This applies to any of the end points documented in the Message Implementation Guides.

For example, requesting the URL "http://registry.asic.gov.au/services/XXXservice?wsdl" in a web browser will confirm that network connectivity is present between the network on which the browser is operating and the production 'XXX' service.

This environment does not require any authentication or message level security to be added as part of the request and will generate a SOAP fault if such information is provided.

6.3. MESSAGE CONNECTIVITY TESTING

6.3.1. Overview

Having generated syntactically valid SOAP Body structures, the next phase in development is to add the security solution to messages and confirm that it is working correctly. The code already developed and tested against the service, can now be upgraded, and the end points against which it is invoked modified as detailed in the above table.

To assist in the testing of the security implementation, ASIC offer a simple message connectivity test, called "ping", which is designed as an end-to-end connectivity test from business software, to ASIC and back. 'ping' is not a separate web service; it is implemented as a particular message type that is supported by each of the ASIC web services. 'ping' is implemented in ASIC test and production systems.

- In the ASIC web services test environment, software developers may use the "ping" to test that they have correctly implemented all messaging and security protocols
- In the ASIC web services production environment, business users can use "ping" as a diagnostic tool in the event of difficulties with business functions. Software developers are encouraged to include this connectivity test as a diagnostic capability within their product release.

6.3.2. ping

The "ping" re-uses the existing services. Therefore, it must also be authenticated like any other interaction.

- For username/password authentication the client must pass a valid username and password combination in accordance with the security specification this document (see section 5.1).

A successful ping will result in the return of a "ping" that is a copy of the ping with the addition of timestamps

Any transport level condition will result in the return of a SOAP fault with error codes as defined in the error handling section of this document.

ping can be sent using the WSDLs for the ping service listed in the table below.

ENVIRONMENT	END POINT
Test	https://m2m.uat.asic.gov.au/gateway/ExternalPingPort?WSDL
Production	https://m2m.asic.gov.au/gateway/ExternalPingPort?WSDL

Table 4: WSDLs for Ping Service

The table below provides specific details on how to populate a request message for the ping service.

SOAP ELEMENT	ELEMENT VALUE
messageType	"ping"

Table 5: Specific Values For ping

6.3.3. ping reply

The pingReply envelope is returned by the target agency in response to a successful ping. The pingReply is essentially an echo of the ping with additional timestamp information in the Business Document Header. The message pingReply follows the standard message response structure defined previously. The table below provides details on how the fields specific to pingReply will be populated by the ASIC.

SOAP ELEMENT	ELEMENT VALUE
messageType.	"ping"
messageTimestamp (generated by requestor)	Date/time as provided on ping request
messageTimestamp (generated by ASIC)	Date/time response envelope was created

Table 6: Specific values for ping reply

6.4. MESSAGE END-TO-END INTERACTION TESTING

Having determined that SOAP messages can be successfully generated, secured and sent to ASIC, and that the resulting response can be interpreted, full testing of the desired services can commence.

ASIC offers a range of artefacts to assist the end-to-end testing such as: test credentials (i.e. test username & password), test cases and test data.

7. ASIC BUSINESS NAMES WEB SERVICES REGISTRATION

Clients are expected to register in order to have access to the documentation, schema files and WSDL. Upon registration the users will be provided with a unique identifier (i.e. senderId) that must be used each time they initiate a request using the ASIC web services.

Please contact ASIC at webservices@asic.gov.au for information on how to register to use the web services.

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