LAW OF THE JUNGLE

ASIC FINANCIAL PROMOTIONS SYMPOSIUM

PRESENTATION 2 AUGUST 2019

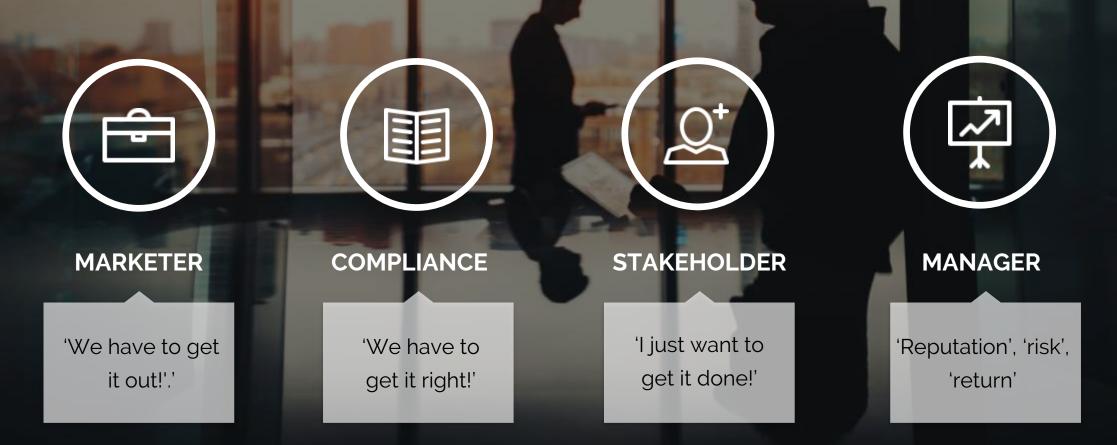
TODAY

1. Who we are and what we do; our use case

2. The dataset: our results and lessons

3. Business purpose as the key to measuring benefit

PRESSURE POINT



WHAT WE DO

Law of the Jungle is an enterprise cloud solution that helps Marketing teams clear compliance issues, using AI and a mix of technologies to inform choices, break down complexity and reduce time-consuming back and forth repetition with Legal and Compliance.

WHAT WE DO

Business rules engine + AI analysis + content extraction Financial services: laws, regs, codes, RGs, cases $DD \rightarrow Workflow \rightarrow Collaboration \rightarrow Approval \rightarrow Audit trail$ Target user is non-tegally trained

THE USE CASE

A DIFFERENT USE CASE

- Key users are not legally trained. They include marketing or product teams, stakeholders and managers plus compliance professionals.
- Their focus is rendering a draft for compliance to given requirements (rather than, say, risk rating a portfolio of promotions).
- Their challenge is **issue recognition**: recognizing (and addressing) the gamut of specific compliance norms that apply to this set of facts.
- Threats to success include delay, reiteration, inconsistency, lack of experience, failure to grasp risk and requirements, poor record keeping.

THE USE CASE

A DIFFERENT USE CASE

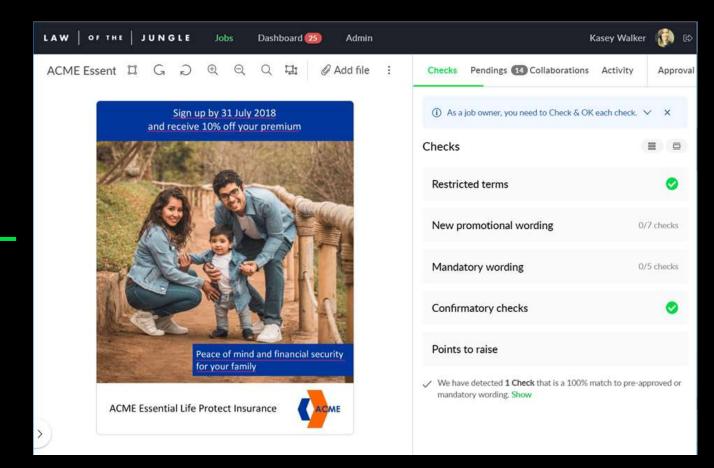
Example metric: User engagement

- Key users are not legally trained. They include marketing or product teams, stakeholders and managers plus compliance professionals.
 Example metric: Number of 'saves'; reduction in reiteration rates
- Their focus is rendering a draft for compliance to given requirements (rather than, say, risk rating a portfolio of promotions).
- Example metric: Issue by issue risk identification, not just aggregate risk
 Their challenge is issue recognition: recognizing (and addressing) the gamut of specific compliance norms that apply to this set of facts. Metric: Approval rates (no. of attempts), reductions in problem areas
- Threats to success include delay, reiteration, inconsistency, lack of experience, failure to grasp risk and requirements, poor record keeping. Metric: Automatically generated audit trail of DD review, resolution

THE USE CASE HOW IT WORKS

Evaluative issues (principles)

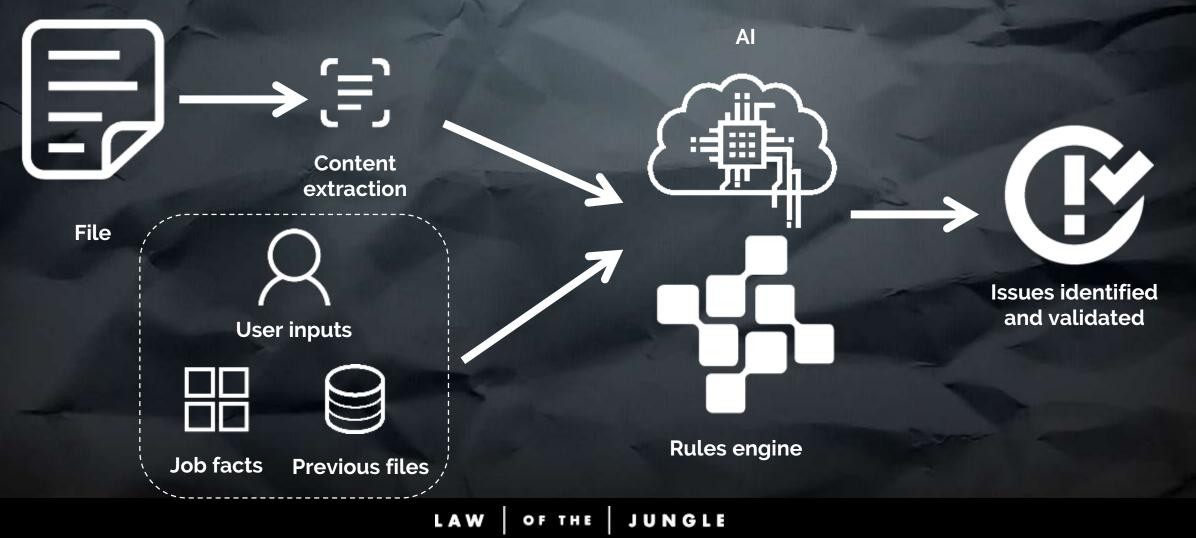
Prescriptive issues (specific)



THE DATASET

OF THE JUNGLE LAW

TECHNOLOGY



THE DATASET BREACHES IDENTIFIED

163 files

476 potential principles breaches **137** potential specific breaches

SPECIFIC BREACHES

85%

93%

success rate

success rate excluding unreadable disclaimers

MIX OF SPECIFIC BREACHES

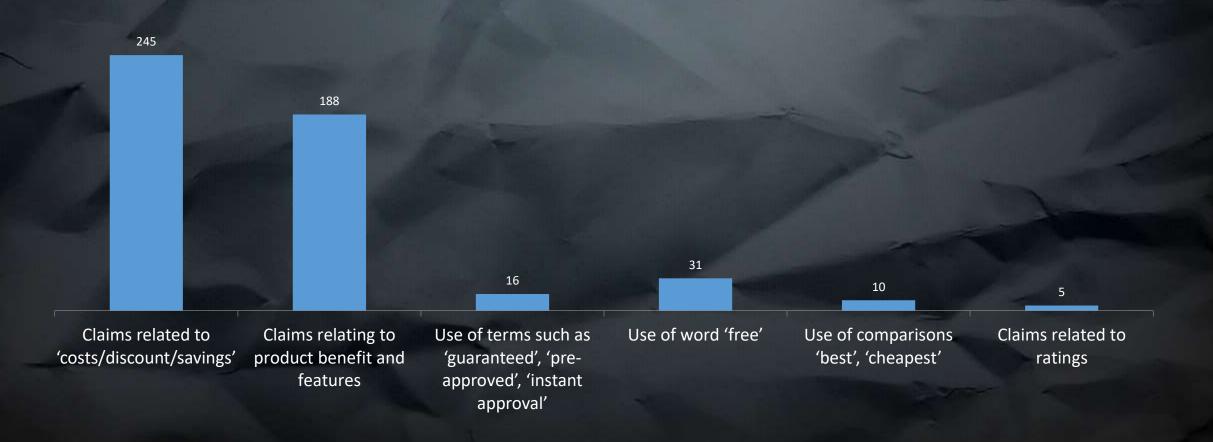


Australian Credit Licence Comparison rate warning or ABN or AFSL missing or absent or incorrect not stated in full

Comparison rate reference to secure or unsecured loan missing Annual percentage rate or comparison rate absent Prohibited terms (independent, impartial, unbiased)

THE DATASET

MIX OF PRINCIPLES-BASED BREACHES



LESSONS LEARNED



Need to train program to industry issues and forms.



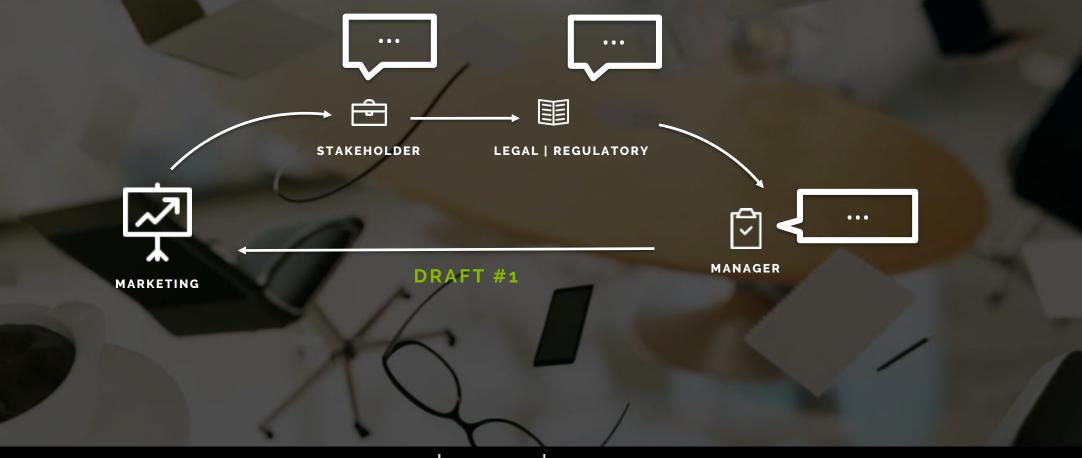
Monitoring of financial promotions raises separate questions about use case and form. Access to a large data set of files from clients in the industry vastly improves the quality of the output of the program.

THE BUSINESS PURPOSE

BUSINESS PURPOSE

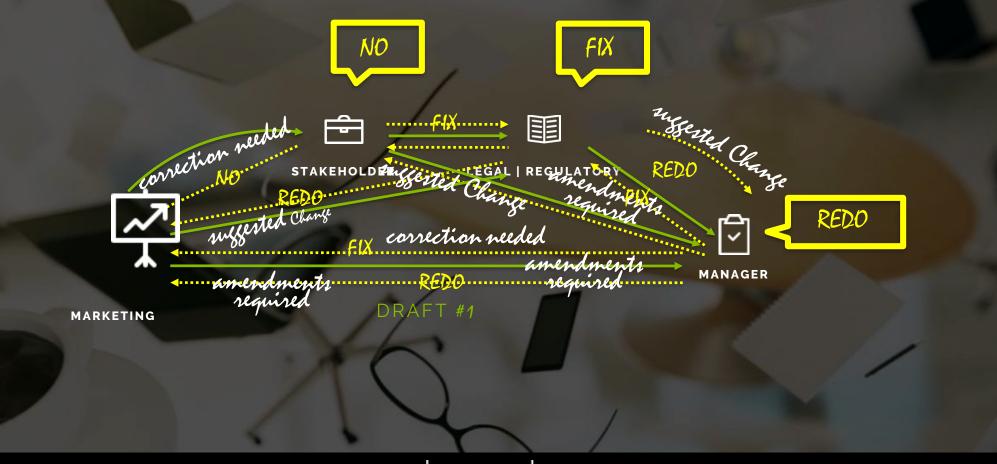
Assessing the impact of technology on compliance outcomes for financial promotions raises a range of additional measures that occur under our use case. BUSINESS PURPOSE

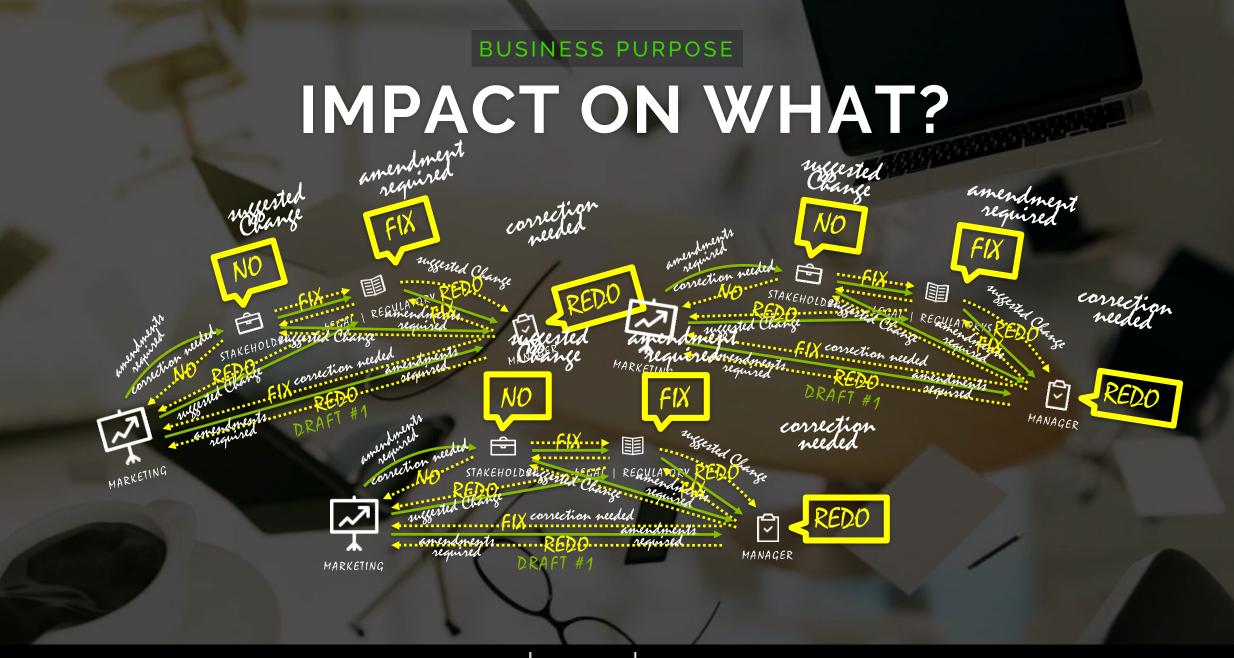
IMPACT ON WHAT?



BUSINESS PURPOSE

IMPACT ON WHAT?





DRIVERS OF IMPACT



MEASURESS PURPOSE MEASURES OF IMPACT

4X

14X

20X

Consider metrics for that impact**

Reduced time in review for one draft

Reduced time in review to approval

Reduced time-cost in review to approval

** These numbers are based on assumptions by Law of the Jungle

MEASURES PURPose MEASURES OF IMPACT

And consider these impacts on risk and cost . Reduced risk by streamlined process, fewer touchpoints Enhanced protection from systematic process Enhanced protection from team capability in compliance Enhanced protection (and fewer costs) via audit record Reduced checks, lower effort