

User Guide

ASIC Regulatory Portal How to send a message about a transaction

Version 1.0

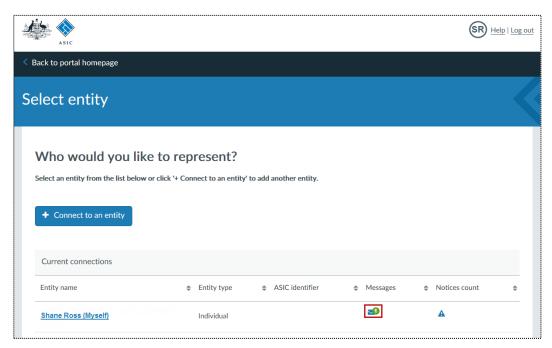


How to send a message about a transaction

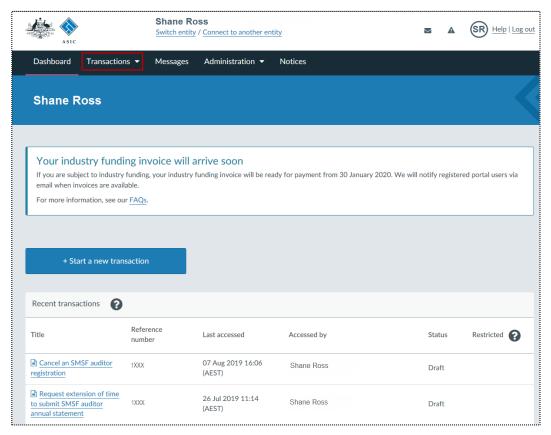


You can send a message about a transaction from the transaction or message page. The steps below describe how to send a message from the transaction page.

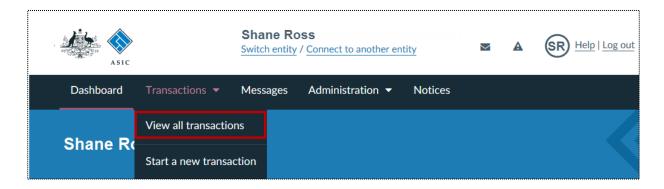
- 1. Log in to the ASIC Regulatory Portal https://regulatoryportal.asic.gov.au/
- This will open the Select entity page which will list all your current connections. Select an entity from your list of current connections.



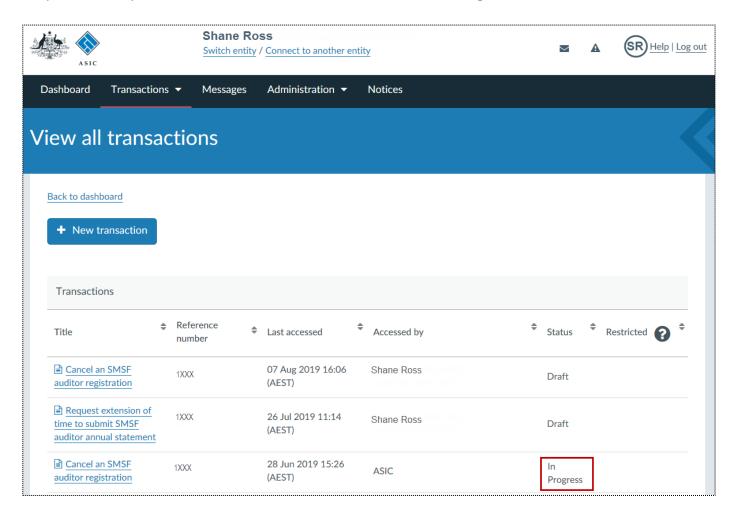
3. This will open the entity's dashboard. Click **Transactions** in the top navigation bar.



4. This will reveal a drop-down menu. Click on View all transactions.



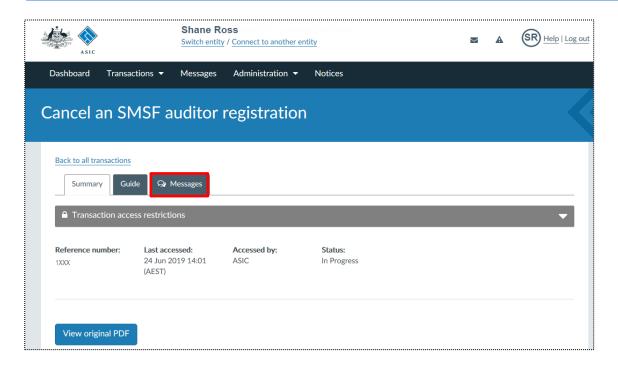
5. This will take you to a list of all forms or transactions for either yourself as an individual or if you are acting for an entity, for that entity. Click on a form or transaction that has a status of **In Progress**.



6. This will take you to the page for that individual form or transaction. Select the Messages tab.



Not all forms or transaction support messaging. You can only send a message about a form or transaction that is in the **In Progress** status. If messaging is available for a transaction, the individual form or transaction page will include a Messages tab.



- 7. This will take you to messages page for the individual form or transaction.
 - A. Enter the message.
 - **B.** Attach supporting documentation (if applicable).
 - C. Click Send.

