Glossary

AA Fund Assetless Administration Fund

Australian financial services licence AFS licence

ASIC Act Australian Securities and Investments Commission Act 2001

ASIC Connect ASIC's online portal for business name registration and searching

companies, business names and other registers

ASX ASX Limited or the exchange market operated by ASX Limited

and Behaviour Tracker

Australian Financial Attitudes Research developed by ASIC to regularly track key financial attitudes

and behaviours among adult Australians

blockchain A distributed electronic ledger of all publicly verifiable transactions

between users on a network

Business Names Register ASIC's national business names registration service

CADB Companies Auditors Disciplinary Board, formerly known as the

Companies Auditors and Liquidators Disciplinary Board (CALDB)

CFR Council of Financial Regulators

Corporations Act Corporations Act 2001

crowd-sourced funding Crowd-sourced funding is a financial service where start-ups and

small businesses raise funds, generally from a large number of

investors that invest small amounts of money

cyber resilience An organisation's ability to prepare for, respond to and recover from

a cyber attack

derivative A financial instrument where the value is derived from an underlying

asset, such as a share, commodity or index

DLT Distributed ledger technology **EDR**

External dispute resolution

Financial Advisers Register Free online resource, available on ASIC's MoneySmart website, listing

> the relevant details (including employment history, qualifications and product advice areas) of people who provide personal advice

on investments, superannuation and life insurance

Financial capability The combination of an individual's attitude, knowledge, skills,

confidence and ability to make sound financial decisions

fintech Financial technology

IAIS International Association of Insurance Supervisors

IDR Internal dispute resolution

IFIAR International Forum of Independent Audit Regulators

Innovation Hub ASIC's online hub providing tailored content for fintech businesses

that are developing innovative financial products or services

IOSCO International Organization of Securities Commissions

IPO Initial public offering Marketplace lending Marketplace lending generally describes an arrangement through

which retail or wholesale investors invest money (seeking to earn a return), which is then lent to borrowers (consumers or businesses)

MDAs Managed discretionary accounts

MDP Markets Disciplinary Panel

MoneySmart ASIC's consumer website, which provides money tips and tools,

and aims to help consumers and investors make financial decisions

that improve their lives

National Credit Act National Consumer Credit Protection Act 2009

National Financial Literacy

Strategy

The National Financial Literacy Strategy, led by ASIC, sets out a national direction for financial literacy, and provides a framework for action across the government, business, community and

education sectors

OECD Organisation for Economic Co-operation and Development

OJK Otoritas Jasa Keuangan, the Indonesian Financial Services Authority

One ASIC Our approach to better 'connect the dots' to achieve regulatory

outcomes. It is about working together and sharing data seamlessly

using common language, systems and processes

OTC Over-the-counter

payday lending Small-amount or short-term loans to individuals that generally attract

significantly higher interest rates and costs than other types of loans

PGPA Act Public Governance, Performance and Accountability Act 2013

phoenix activity Transferring assets of an indebted company to a new company

to avoid paying creditors, tax or other employee entitlements

PJC Parliamentary Joint Committee

regtech Regulatory technology; technology designed to address regulatory

challenges in the financial services sector

Regulatory sandbox A 'lighter touch' regulatory environment to enable innovative

business models to be tested without the need for an AFS licence

or credit licence

Regulatory Transformation

Program

ASIC's program to increase efficiency by establishing a common language across ASIC, streamlining our regulatory business

processes, making compliance and interaction with us easier through online portals, and implementing a single technology strategy

robo-advice Digital advice (also known as robo-advice or automated advice) is the

provision of automated financial product advice using algorithms and technology and without the direct involvement of a human adviser

SMSF Self-managed superannuation fund

Compliance index

Reporting requirements under the *Public Governance*, *Performance and Accountability Act 2013*

PGPA rule reference	Part of report/Description	Requirement	Location (page(s))
17AD(g)	Letter of transmittal		
17AI	A copy of the letter of transmittal signed and dated by the accountable authority on the date the final text is approved, with a statement that the report has been prepared in accordance with section 46 of the PGPA Act and any enabling legislation that specifies additional requirements in relation to the annual report	Mandatory	1
17AD(h)	Aids to access		
17AJ(a)	Table of contents	Mandatory	Inside front cover
17AJ(b)	Alphabetical index	Mandatory	200–204
17AJ(c)	Glossary of abbreviations and acronyms	Mandatory	192–193
17AJ(d)	List of requirements	Mandatory	194–199
17AJ(e)	Details of contact officer	Mandatory	Inside back cover
17AJ(f)	Entity's website address	Mandatory	Inside back cover
17AJ(g)	Electronic address of report	Mandatory	Inside back cover
17AD(a)	Review by accountable authority		
17AD(a)	A review by the accountable authority of the entity	Mandatory	2–6
17AD(b)	Overview of the entity		
17AE(1)(a)(i)	A description of the role and functions of the entity	Mandatory	14–16
17AE(1)(a)(ii)	A description of the organisational structure of the entity	Mandatory	17–18
17AE(1)(a)(iii)	A description of the outcomes and programs administered by the entity	Mandatory	28, 30, 36, 42, 44
17AE(1)(a)(iv)	A description of the purposes of the entity as included in the Corporate Plan	Mandatory	28
17AE(1)(b)	An outline of the structure of the portfolio of the entity	Portfolio departments – mandatory	N/A
17AE(2)	Where the outcomes and programs administered by the entity differ from any Portfolio Budget Statement, Portfolio Additional Estimates Statement or other portfolio estimates statement that was prepared for the entity for the period, details of variation and reasons for change	Mandatory	N/A

PGPA rule reference	Part of report/Description	Requirement	Location (page(s))
17AD(c)	Report on the performance of the entity		
	Annual performance statement		
17AD(c)(i); 16F	Annual performance statement in accordance with paragraph 39(1)(b) of the PGPA Act and section 16F of the PGPA Rule	Mandatory	28–44
17AF(1)(a)	A discussion and analysis of the entity's financial performance	Mandatory	26, 122–170
17AF(1)(b)	A table summarising the total resources and total payments of the entity	Mandatory	180–181
17AD(c)(ii)	Reports on financial performance		
17AF(2)	If there may be significant changes in the financial results during or after the previous or current reporting period, information on those changes, including: the cause of any operating loss of the entity; how the entity has responded to the loss and the actions that have been taken in relation to the loss; and any matter or circumstances that it can reasonably be anticipated will have a significant impact on the entity's future operation or financial results	If applicable, mandatory	N/A
	Management and accountability		
	Corporate governance		
17AG(2)(a)	Information on compliance with section 10 (fraud systems) of the PGPA Act	Mandatory	184
17AG(2)(b)(i)	A certification by the accountable authority that fraud risk assessments and fraud control plans have been prepared	Mandatory	184
17AG(2)(b)(ii)	A certification by the accountable authority that appropriate mechanisms for preventing, detecting incidents of, investigating or otherwise dealing with, and recording or reporting, fraud that meet the specific needs of the entity are in place	Mandatory	184
17AG(2)(b) (iii)	A certification by the accountable authority that all reasonable measures have been taken to deal appropriately with fraud relating to the entity	Mandatory	184
17AG(2)(c)	An outline of structures and processes in place for the entity to implement principles and objectives of corporate governance	Mandatory	17–21, 108–111, 172–173
17AG(2) (d)–(e)	A statement of significant issues reported to the Minister under paragraph 19(1)(e) of the PGPA Act that relate to non-compliance with finance law and action taken to remedy non-compliance	If applicable, mandatory	N/A
	External scrutiny		
17AG(3)	Information on the most significant developments in external scrutiny and the entity's response to the scrutiny	Mandatory	184–185

Compliance index continued

PGPA rule reference	Part of report/Description	Requirement	Location (page(s))
17AG(3)(a)	Information on judicial decisions and decisions of administrative tribunals and by the Australian Information Commissioner that may have a significant effect on the operations of the entity	If applicable, mandatory	184
17AG(3)(b)	Information on any reports on operations of the entity by the Auditor-General (other than reports under section 43 of the Act), a Parliamentary Committee or the Commonwealth Ombudsman	If applicable, Mandatory	184–185
17AG(3)(c)	Information on any capability review on the entity that was released during the period	If applicable, Mandatory	2, 6
	Management of human resources		
17AG(4)(a)	An assessment of the entity's effectiveness in managing and developing employees to achieve entity objectives	Mandatory	106–111
17AG(4)(b)	Statistics on the entity's APS employees on an ongoing and non-ongoing basis, including the following: Statistics on staffing classification level Statistics on full-time employees Statistics on part-time employees Statistics on gender Statistics on staff location Statistics on employees who identify as Indigenous	Mandatory	108–111, 116
17AG(4)(c)	Information on any enterprise agreements, individual flexibility arrangements, Australian workplace agreements, common law contracts and determinations under subsection 24(1) of the <i>Public Service Act 1999</i>	Mandatory	108
17AG(4)(c)(i)	Information on the number of SES and non-SES employees covered by agreements etc identified in paragraph 17AG(4)(c) of the PGPA Act	Mandatory	108
17AG(4)(c)(ii)	The salary ranges available for APS employees by classification level	Mandatory	110
17AG(4)(c) (iii)	A description of non-salary benefits provided to employees	Mandatory	107
17AG(4)(d)(i)	Information on the number of employees at each classification level who received performance pay	If applicable, mandatory	109
17AG(4)(d)(ii)	Information on aggregate amounts of performance pay at each classification level	If applicable, mandatory	109
17AG(4)(d) (iii)	Information on the average amount of performance payment, and the range of such payments, at each classification level	If applicable, mandatory	109
17AG(4)(d) (iv)	Information on the aggregate amount of performance payments	If applicable, mandatory	109

PGPA rule reference	Part of report/Description	Requirement	Location (page(s))
	Assets management		
17AG(5)	An assessment of the effectiveness of assets management where asset management is a significant part of the entity's activities	If applicable, mandatory	88
	Purchasing		
17AG(6)	An assessment of the entity performance against the Commonwealth Procurement Rules	Mandatory	188
	Consultants		
17AG(7)(a)	A summary statement detailing the number of new contracts engaging consultants entered into during the period; the total actual expenditure on all new consultancy contracts entered into during the period (inclusive of GST); the number of ongoing consultancy contracts that were entered into during a previous reporting period; and the total actual expenditure in the reporting year on the ongoing consultancy contracts (inclusive of GST)	Mandatory	188
17AG(7)(b)	A statement that 'During [reporting period], [specified number] new consultancy contracts were entered into involving total actual expenditure of \$[specified million]. In addition, [specified number] ongoing consultancy contracts were active during the period, involving total actual expenditure of \$[specified million].'	Mandatory	188
17AG(7)(c)	A summary of the policies and procedures for selecting and engaging consultants and the main categories of purposes for which consultants were selected and engaged	Mandatory	189
17AG(7)(d)	A statement that 'Annual reports contain information about actual expenditure on contracts for consultancies. Information on the value of contracts and consultancies is available on the AusTender website.'	Mandatory	188
	Australian National Audit Office access clauses		
17AG(8)	If an entity entered into a contract with a value of more than \$100,000 (inclusive of GST) and the contract did not provide the Auditor-General with access to the contractor's premises, the report must include the name of the contractor, the purpose and value of the contract, and the reason why a clause allowing access was not included in the contract	If applicable, mandatory	N/A
	Exempt contracts		
17AG(9)	If an entity entered into a contract or there is a standing offer with a value greater than \$10,000 (inclusive of GST) that has been exempted from being published in AusTender because it would disclose exempt matters under the FOI Act, the annual report must include a statement that the contract or standing offer has been exempted, and the value of the contract or standing offer, to the extent that doing so does not disclose the exempt matters	If applicable, mandatory	N/A

Compliance index continued

PGPA rule reference	Part of report/Description	Requirement	Location (page(s))
	Small business		
17AG(10)(a)	A statement that '[Name of entity] supports small business participation in the Commonwealth Government procurement market. Small and Medium Enterprises (SME) and Small Enterprise participation statistics are available on the Department of Finance's website.'	Mandatory	189
17AG(10)(b)	An outline of the ways in which the procurement practices of the entity support small and medium enterprises	Mandatory	189
17AG(10)(c)	If the entity is considered by the Department administered by the Finance Minister as material in nature – a statement that '[Name of entity] recognises the importance of ensuring that small businesses are paid on time. The results of the Survey of Australian Government Payments to Small Business are available on the Treasury's website.'	If applicable, mandatory	189
	Financial statements		
17AD(e)	Inclusion of the annual financial statements in accordance with subsection 43(4) of the PGPA Act	Mandatory	122–170
	Other mandatory information		
17AH(1)(a)(i)	If the entity conducted advertising campaigns, a statement that 'During [reporting period], the [name of entity] conducted the following advertising campaigns: [name of advertising campaigns undertaken]. Further information on those advertising campaigns is available at [address of entity's website] and in the reports on Australian Government advertising prepared by the Department of Finance. Those reports are available on the Department of Finance's website.'	If applicable, mandatory	187
17AH(1)(a)(ii)	If the entity did not conduct advertising campaigns, a statement to that effect	If applicable, mandatory	N/A
17AH(1)(b)	A statement that 'Information on grants awarded by [name of entity] during [reporting period] is available at [address of entity's website].'	If applicable, mandatory	186
17AH(1)(c)	Outline of mechanisms of disability reporting, including reference to website for further information	Mandatory	113
17AH(1)(d)	Website reference to where the entity's Information Publication Scheme statement pursuant to Part II of the FOI Act can be found	Mandatory	185
17AH(1)(e)	Correction of material errors in previous annual report	If applicable, mandatory	Inside back cover
17AH(2)	Information required by other legislation	Mandatory	184

Note: N/A means not applicable.

Source: Department of Finance, Resource Management Guide No. 135 Annual reports for non-corporate Commonwealth entities, July 2016.

Additional compliance reporting requirements

Description	Requirement	Source of requirement	Location (page/s)
Exercise of ASIC's powers under Part 15 of the Retirement Savings Accounts Act 1997 and under Part 29 of the Superannuation Industry (Supervision) Act 1993	Mandatory	ASIC Act, s136(1)(a)	184
ASIC's monitoring and promotion of market integrity and consumer protection in relation to the Australian financial system and the provision of financial services	Mandatory	ASIC Act, s136(1)(b)	30–40, 46–76
ASIC's activities in accordance with each agreement or arrangement entered into by ASIC under s11(14) of the ASIC Act	Mandatory	ASIC Act, s136(1)(c)	184
The operation of the <i>Business Names Registration</i> Act 2011, including details of the level of access to the Business Names Register using the internet and other facilities, the timeliness with which ASIC carries out its duties, functions and powers under the Act, and the cost of registration of a business name under the Act	Mandatory	ASIC Act, s136(1)(d)	9, 42–43, 82–86, 96, 182
The number of times ASIC used an information- gathering power, the provision of the Corporations Act, the ASIC Act, or another law that conferred the power, and the number of times in the previous financial year ASIC used the power	Mandatory	ASIC Act, s136(1)(e), reg 8AAA(1)	190–191
ASIC's regional administration in referring states and the Northern Territory, including a statement on our performance against service-level performance indicators during the relevant period	Mandatory	Corporations Agreement, s603(3)	96–98, 102–103
Financial services and consumer credit external dispute resolution schemes	Suggested	Senate Economics References Committee inquiry into the performance of ASIC, Recommendation 4	8, 61
Enforceable undertakings and their effectiveness	Suggested	Senate Economics References Committee inquiry into the performance of ASIC, Recommendation 27	60

General index

A	Tyre and rim insurance infographic, 24, 59
dvertising, ASIC, 187–89	Chairman, ASIC, 1, 11, 17–18, 29, 56, 81, 173, 174
Annual Forum, ASIC, 2, 117	Annual Performance Statement, 28
Annual Performance Statement, ASIC, 28–44	biographical details, 11
Asia-Pacific Economic Cooperation Financial Regulators	corporate structure, 17–18
Training Initiative (APEC FRTI), 78	letter of transmittal, 1
Asia-Pacific Regional Committee, 78	report, 2–5
Asia-Pacific Regional Supervisory College forum, 78	challenges, long-term, ASIC, 2, 3, 5
Asia Region Funds Passport, 15, 26, 35, 55	change agenda, ASIC see One ASIC
ASIC Supervisory Cost Recovery Levy Act 2017, 6	CommInsure, 46–47
ASIC Supervisory Cost Recovery Levy Regulations 2017, 6	Commissioners, ASIC, 11–12, 17–18, 77, 81, 95, 114, 172, 173
ASIC Wealth and Funds Management Update, 53	biographical details, 11–12
Assetless Administration Fund (AA Fund), 66, 186	regional commissioners, 16, 18, 102, 114
Attorney-General's Department, 7, 14, 97	role of, 172
audit see financial reporting and audit	Commonwealth Director of Public Prosecutions, 7, 14, 41, 95
Audit Committee, ASIC, 18, 173	Commonwealth Ombudsman, 14
Auditor-General, reports by, 185	Companies Auditors Disciplinary Board (CADB), 40, 41, 67,
Australian Competition and Consumer Commission	70, 192
(ACCC), 14, 16	companies register, ASIC, 16, 43, 83, 84, 85
Australian Consumer Law, 16, 24, 35, 49, 59	Complaint Management Framework, ASIC, 98–99
Australian Crime Commission, 14	conduct and culture, 2, 20, 74
Australian Curriculum Assessment and Reporting Authority, 59	gatekeepers, 34, 39, 40, 50, 53, 62, 66, 69
Australian Federal Police, 14, 95	consultants, ASIC, 187–89
Australian Financial Complaints Authority (AFCA), 8, 61	Consumer Advisory Panel (CAP), ASIC, 17, 174–75
Australian Government Financial Literacy Board, 17, 18,	consumer protection, 8, 10, 11, 12, 15, 19, 77, 116
56, 174	product intervention power, 3, 8, 175
Australian Prudential Regulation Authority (APRA), 14, 48,	Corporate Plan, ASIC, 5, 16, 30, 36, 42
55, 62, 80, 113, 179	corporate structure, ASIC, 17–21
Australian Securities and Investments Commission Act	corporations, 20, 23, 39, 40, 54, 62–65, 95
2001 (ASIC Act) , 1, 14, 16, 32, 108, 110, 133, 172,	continuous disclosure, 64
184, 190–191 Australian Small Business and Family Enterprise	directors' duties, 64
Ombudsman, 48	dishonest conduct, 64–65
Australian Taxation Office (ATO), 14, 55, 59, 66, 68, 69, 70, 95	emerging market issuers, 62, 77
Australian Transaction Reports and Analysis Centre	employee share scheme reforms, 65
(AUSTRAC), 14, 80, 95	enforcement, 64–65
authorised deposit-taking institutions (ADIs), 19, 28, 47, 48	facilitating business, 62
	finance regulation, 62
3	funding disclosure, improving, 63
Banking Act 1959, 14, 44	governance, 62, 64, 84
panks' retail sales practices, 47–48	guidance, 62
olockchain technology see distributed ledger technology (DLT)	insider trading, 40, 65, 74, 75 marketing for IPOs, 63, 192
Business Names Register, 9, 43, 83, 84, 86, 192	policy advice, 65
Business Names Register, 7, 43, 63, 64, 66, 172	prospectus guidance, reissue of, 63
Business Names Registration (Transitional and	stakeholder engagement, 62
Consequential Provisions) Act 1993, 14	surveillance, 63–64
	takeovers, monitoring, 63–64
C	Corporations Act 2001, 9, 14, 40, 51, 53–55, 62–64, 70, 76,
CALD communities, 4, 25, 33, 58, 112	88, 92, 97–98, 132–133, 138–139, 147, 150–152, 157,
Capability Review, ASIC, 2, 6, 198	160, 186, 190–191
car finance, flex commissions in, 24, 48	Corporations Amendment (Life Insurance Remuneration
car insurance	Arrangements) Act 2017, 35, 52

Mechanical breakdown insurance infographic, 24, 59

car insurance

Corporations Amendment (Professional Standards	compensation and remediation, 49
of Financial Advisers) Act 2017, 52	corporations, 64–65
Council of Financial Regulators (CFR), 14, 17, 18, 71, 192	fair and efficient markets, 40–41
Credit and Investments Ombudsman (CIO), 8, 61	financial advisers, 51–52
crowd-sourced funding, 35, 55, 79, 80, 81, 179, 192	financial reporting and audit, 70
culture and governance, ASIC, 2, 3, 6, 7, 107	Indigenous consumers, 49
see also One ASIC	insolvency practitioners, 67
Customer Contact Centre, ASIC, 21, 43, 85, 113	investment managers, 54–55
cyber resilience, 2, 20, 39, 71, 192	investor and consumer trust and confidence, 33–34
D	outcomes, 5
Department of Prime Minister and Cabinet, 71	responsible lending, 48
Department of Social Services, 55, 113	timeliness, 41
deposit takers, credit and insurers, 17, 19, 22, 46–49	trust and confidence, 34–35
banks' retail sales practices, 47–48	unlicensed conduct, 49
car finance, flex commissions, 24, 48	Enforcement Review, ASIC, 7
enforcement, 48	environmental performance, ASIC, 118–20
interest-only home loans, 47	European Commission, 40, 73
past lending practices, 47	expenditure summary, ASIC, 26
policy advice, 49	External Advisory Panel, ASIC, 17, 176
small business loan contracts, 48	external dispute resolution (EDR), 4, 8, 61, 92, 175, 192
stakeholder engagement, 46	ASIC's role, 61
surveillance, 46	framework review, 61
unfair contract terms, 48	systemic issues/misconduct, 61
digital advice, 19, 34, 50, 79, 80, 81, 193	external scrutiny of ASIC, 184
Digital Finance Advisory Committee, ASIC, 18, 79, 179	
Director Advisory Panel, ASIC, 18, 175–76	F
dishonest conduct, 64–65	Facebook see social media
dispute resolution, 2, 8	fair and efficient markets, 2, 14, 26, 28, 36–41, 62–76, 180
·	corporations see corporations
ASIC's role, 61	financial reporting see financial reporting and audit
EDR see external dispute resolution (EDR)	infrastructure see market infrastructure
IDR see internal dispute resolution (IDR)	insolvency practitioners see insolvency practitioner
Ramsay Review, 8, 61	supervision see market supervision
distributed ledger technology (DLT), 7, 39, 71, 79, 80, 192	Fair Work Ombudsman, 14
diversity, ASIC, 112–13, 116 accessibility, 113	financial advisers, 17, 19, 21, 50–52
	compensation and remediation, 52
Diversity Council, ASIC, 18, 112	digital advice, 50
Diversity Week, 113	enforcement, 51–52
multicultural access and equity, 112–13	large institutions, review of, 51
Rainbow Network, 113	life insurance remuneration, 52
women in ASIC, 112	policy advice, 52
_	poor financial advice, 51
education, 33–34, 39, 50 see also financial literacy;	professional standards, 52
MoneySmart, ASIC; online services/tools	remediation process, 50
fair and efficient markets, 39	reports, failure to lodge, 52
financial capability, 57–59	SMSF services see Self-managed superannuation
investor and consumer trust and confidence, 57–59	fund (SMSF) services
life stages, 24	stakeholder engagement, 50
older Australians, 4, 25, 57	surveillance, 51
videos, 25, 57, 84, 89, 113, 117	Financial Advisers Consultative Committee, ASIC,
enforceable undertakings, 5, 40, 48, 52, 60, 70, 75	19, 50, 177
1	Financial Advisers Register, ASIC, 21, 24, 58, 84, 192

enforcement, 4

General index continued

financial capability, 2, 4, 17, 19, 25, 33, 56–61, 102, 103, 116, 174, 192	investor and consumer trust and confidence, 33–34 market infrastructure, 71
Australian Financial Attitudes and Behaviour Tracker, 33, 59, 192	market supervision, 74
education and guidance, 57–59	н
financial literacy see financial literacy	House of Representatives Standing Committee
Financial Literacy Community of Practice, 56	on Economics, 9, 16
Indigenous communities see Indigenous awareness, ASIC	1
MoneySmart see MoneySmart, ASIC	illegal phoenix activity, 193
National Financial Literacy Strategy, 19, 56, 174, 193	fair and efficient markets, 20, 22, 64, 66, 68, 95
older Australians, 4, 25, 57	Phoenix Taskforce, 20, 68
online tools see online services/tools	Indigenous awareness, ASIC, 49, 116–17
parliamentarian briefing, 56, 102, 174	enforcement, 49
stakeholder engagement, 56–57	Indigenous Outreach Program, 19, 117
financial literacy, 25, 32, 56, 57, 60, 102–103, 116–117	'Knowing, Growing, Showing,' 25, 103, 104, 117
Australian Government Financial Literacy Board, 174	NAIDOC week, 102, 115, 117
assessment, 59	Reconciliation Action Plan, 115, 116, 117
Curriculum Connections, 59	'Take a minute with your money,' 25, 117
National Financial Literacy Strategy, 19, 56, 174, 193	Indigenous Literacy Foundation, 115
Financial Ombudsman Service (FOS), 8, 61	industry funding model, ASIC, 2, 3, 6
financial reporting and audit, 12, 18, 20, 23, 69–70	information-gathering powers, ASIC, 190–91
enforcement, 70	innovation, 4–5, 9, 71
guidance, 69	Innovation Hub, ASIC, 4, 9, 12, 18, 79–81, 179
international engagement see international	coordination/cooperation, 80
engagement, ASIC	fintech, 4, 9, 12, 77, 78, 79, 80, 81, 102, 179, 192
new accounting standards, 69	licence/relief applications, 79
policy advice, 70	outcomes, 81
stakeholder engagement, 69	publications, 79
surveillance, 69–70	regtech, 5, 6, 29, 79, 80, 81, 179, 193
Financial Services and Credit Panel, ASIC, 35	regulatory sandbox, 4, 79, 80, 179, 193
financial statements, ASIC, 121–70	stakeholder engagement, 79
financial summary, ASIC, 26	website, 80
fintech, 4, 9, 12, 77, 78, 79, 80, 102, 179, 192	insider trading, 40, 65, 74, 75
cooperation agreements, 81	insolvency practitioners, 18, 20, 23, 66–68, 103
fraud control guidelines (Cth), 184	enforcement, 67
Freedom of Information Act 1982 (FOI Act), 185	guidance, 66
FX markets, 49, 75, 78	policy advice, 68
	stakeholder engagement, 66
G	surveillance, 66–67
gatekeepers, 34, 39, 40, 50, 53, 62, 66, 69	insurance
globalisation, 2, 15, 77	car see car insurance
government reforms, 3	general insurance industry inquiry, 10
grants programs, ASIC, 186	life see life insurance
guidance	Insurance Contracts Act 1984, 10, 14
corporations, 2	interest-only home loans, 47
fair and efficient markets, 39	internal dispute resolution (IDR), 8, 61, 192
financial advisers, 53	International Association of Insurance Supervisors (IAIS), 15
financial capability, 57–59	International Corporate Registers Forum, 83
financial reporting and audit, 69	international engagement, ASIC, 14–15, 70, 73, 77–78
Indigenous consumers, 49	bilateral cooperation, 78
insolvency practitioners, 66	cooperation requests, 77
investment managers, 54–55	

IOSCO, 15, 70, 73, 77, 78, 192	M
multilateral cooperation, 77–78	market-based financing, 2
OJK (Indonesia), 77, 78, 193	market infrastructure, 17, 20, 23, 39, 40, 71–73
regional cooperation, 78	clearing and settlement, 71
International Financial Consumer Protection Organisation (FinCoNet), 15, 77	conflicts of interest, 72 cyber security, 2, 20, 39, 71, 192
International Forum of Independent Audit Regulators (IFIAR), 40, 70, 77, 78, 192	data-driven supervision, 72
International Organization of Securities Commissions (IOSCO), 15, 70, 73, 77, 78, 192	distributed ledger technology, 7, 39, 71, 79, 80, 192 enforcement, 72
investment managers and superannuation, 53–55	guidance, 71
Asia Region Funds Passport, 15, 26, 35, 55	international engagement, 73
Corporate Collective Investment Vehicles, 55	market operators, 71
crowd-sourced funding, 35, 55, 79, 80, 81, 179, 192	market reform, 73
custody requirements, compliance with, 54	OTC trade reporting, 72
enforcement, 54–55	outage (ASX), review of, 39, 72
fees/costs disclosure, 53	policy advice, 73
guidance, 53–54	stakeholder engagement, 71
licensing actions, 54	surveillance, 72
managed funds, 54	market supervision, 20, 74–76
marketplace lending, 54, 79, 80, 81, 193	compliance frameworks, 76
misleading advertising, 55	conduct see conduct and culture
policy advice, 55	confidential information, 74
regulatory guides and relief, updating, 53	conflicts of interest, 74
responsible entities, 53	enforcement, 75–76
risk management, 53	FX markets, 75
stakeholder engagement, 53	guidance, 74
Stronger Super, 55	Innovation Hub see Innovation Hub, ASIC
superannuation trustees, 53	insider trading, 40, 65, 74, 75
surveillance, 53–54	market integrity, 20, 21, 39, 40, 71, 74
investor and consumer trust and confidence, 2, 14, 28, 30–35, 41, 46–59, 180	Markets Disciplinary Panel, 40, 75–76 misconduct, 75, 76
deposit takers, see deposit takers, credit and insurers	sound remuneration practices, 75
advisers, see financial advisers	stakeholder engagement, 74
investment managers, see investment managers	surveillance, 74–76
and superannuation	marketplace lending, 54, 79, 80, 81, 193
financial capability, see financial capability	markets, 20, 23
	fair and efficient see fair and efficient markets
K	market integrity, 20, 21, 39, 40, 71, 74
key achievements 2016-17, 3–5	Markets Advisory Panel, ASIC, 17, 177
	Markets Disciplinary Panel (MDP), ASIC, 40, 75–76, 178, 193
L lenders' practices, 47	misconduct, 3, 4, 7, 10, 15, 19, 20, 21, 28, 50, 51, 61, 66, 67, 74, 77, 82, 98, 99, 116
licensing, 100	assessing misconduct, 89–95
investment managers, 54	breach reports, 92–93
investor and consumer trust and confidence, 35	market misconduct, 75, 76
regulatory sandbox, 4, 79, 80, 179, 193	reports from public, 89–91
unlicensed conduct, 49	statutory reports, 93–94
life insurance, 35, 44, 48, 50, 87	misleading or deceptive advertising, 19, 24, 34, 55
PJC inquiry, 10	MoneySmart, ASIC, 4, 24, 25, 30, 33, 56, 57, 193 see also
Life Insurance Act 1995, 14, 44	education; online services/tools regional activities, 102–3
	Teaching program, 59, 102, 103
	workshops, 59, 102, 103

General index continued

mortgage brokers, 19, 33, 34, 47	National Speakers Program, ASIC, 115
remuneration, 24, 46	staff benefits, 107
Multilateral MOU (Audit Oversight) (IFIAR), 70, 78	staff engagement, 107
Multilateral MOU (IOSCO), 77	talent management, 106
N	volunteering, 114, 115
N NAIDOC week, 102, 115, 117	work, health and safety, 107
National Consumer Credit Protection Act 2009	workforce planning, 106
(National Credit Act), 9, 14, 32, 48, 190–191	workplace giving, 114
National Financial Literacy Strategy, 19, 56, 174, 193	policy advice
, , , , , , , , , , , , , , , , , , ,	corporations, 65
0	fair and efficient markets, 40
(OECD) Programme for International Student Assessment	financial advisers, 52
(PISA), 59	financial reporting and audit, 70
Office of Small Business, ASIC, 95	investment managers, 55
Office of the Whistleblower, ASIC, 95	investor and consumer trust and confidence, 35, 49
One ASIC, 2–3, 6–7, 193	market infrastructure, 73
online services/tools see also MoneySmart, ASIC; registration services	Portfolio Budget Statement outcomes, ASIC, 28, 30, 36, 42, 44, 180–81
Asset stocktake calculator, 25, 57	processes and technology, ASIC, 2, 3, 6 see also One ASIC
Budget planner, 24, 57	Regulatory Transformation Program, 2, 6, 193
Divorce and separation financial checklist, 25, 57	property management, ASIC, 88
Financial advice toolkit, 24, 33, 58	Public Governance, Performance and Accountability Act
Financial Advisers Register, 58	2013, 16, 28
'First business' resource, 59	published notices website, ASIC, 86
'Knowing, Growing, Showing,' 25, 103, 104, 117	D.
Mechanical breakdown insurance infographic, 24, 59	R regional activities, ASIC, 16, 25, 66, 102–4, 117, 119
Mortgage calculator, 24, 57	regional commissioners, ASIC, 16, 18, 102–4, 117, 117
'Simple Money Manager,' 4, 25, 33, 58	registration services, 2, 5, 14, 18, 21, 26, 28, 42–43, 82–86
'Take a minute with your money,' 25, 117	Business Names Register, 9, 43, 83, 84, 86, 192
TrackMySpend app, 24	companies register, 16, 43, 83, 84, 85
Tyre and rim insurance infographic, 24, 59	competitive tender process, 82
Women's money challenges infographic, 25, 58	maintenance of registers, 43
Women's money toolkit, 58	overall activity, 83–84, 101
Otoritas Jasa Keuangan (OJK), 77, 78, 193	registry business, 83
outage, ASX, review of, 39, 72	SMSF auditor register, 40, 70, 86
outlook, ASIC, 5	supporting customers, 43
	Registry and Licensing Business Advisory Committee, ASIC,
P	178–79
parliamentary inquiries, 9–10, 16	regtech, 5, 6, 29, 79, 80, 81, 179, 193
Parliamentary Joint Committee (PJC) on Corporations and Financial Services, 9, 184, 193	regulatory sandbox, 4, 79, 80, 179, 193
life insurance industry inquiry, 10	Regulatory Transformation Program, ASIC, 2, 6, 193
whistleblower protections inquiry, 10	relief applications, 9, 30, 36, 53, 62, 79, 97, 98
people, ASIC, 2, 3, 6, 7, 106–20 see also One ASIC	Reserve Bank of Australia (RBA), 14, 80, 113, 179
community contribution, 114–15	Retirement Savings Accounts Act 1997, 14, 184
culture and governance, 2, 3, 6, 7, 107	revenue summary, ASIC, 26
diversity see diversity, ASIC	robo-advice see digital advice
enterprise agreement, 107	role, ASIC, 14–16, 172
environmental performance, 118–20	dispute resolution, 61
fundraising, 115	international engagement see international
'Improving Outcomes in Financial Services,' 26, 106	engagement, ASIC
Indigenous awareness see Indigenous awareness, ASIC	international regulatory policy, 15
inargenous awareness see margenous awareness, Asic	other agencies, relationships with, 14

learning and development, 106

responsible Ministers, 16 states and territories, relationships with, 16 S Self-managed superannuation fund (SMSF) services, 50, 59 auditors, 20, 21, 35, 40, 50, 70, 82, 86 SMSF auditor register, 40, 70, 86 Senate Economics Reference Committee, 9, 62 banking, insurance and financial services inquiry, 10 general insurance industry inquiry, 10 Senate Standing Committee on Economics, 16, 184 Serious Financial Crime Taskforce, 20, 68, 95 Service Charter, ASIC, 35, 42, 96-98 small business, 8, 19, 22, 61, 68, 103 'First business' resource, 59 loan contracts, 48 Office of Small Business, 95 SMSF auditor register, ASIC, 40, 70, 86 social media, 25, 43, 57, 63, 84, 89, 113 staff see people, ASIC stakeholder engagement, 2, 3, 4, 6, 8, 28, 30 corporations, 62 deposit takers, credit and insurers, 46 fair and efficient markets, 39 financial advisers, 50 financial capability, 56-57 financial reporting and audit, 69 Innovation Hub, 79 insolvency practitioners, 66 investment managers, 53 key data, 182-83 market infrastructure, 71 market supervision, 74 Stakeholder Teams, 17-21 trust and confidence, 33 sunsetting (legislative instruments), 9 superannuation, 19 investment managers see investment managers and superannuation Superannuation Complaints Tribunal (SCT), 8, 61 Superannuation Industry (Supervision) Act 1993, 14, 55, 184 Superannuation (Resolution of Complaints) Act 1993, 14 surveillance, 4, 19, 22-23 corporations, 63-64 deposit takers, credit and insurers, 46 fair and efficient markets, 39-40 financial advisers, 51 financial reporting and audit, 69-70 insolvency practitioners, 66-67 investment managers, 53-54 market infrastructure, 72 market supervision, 74-76

parliamentary oversight, 16

outcomes, 5 trust and confidence, 34, 46 Sydney Stock Exchange Limited (SSX), review of, 40

т

Takeovers Panel, 14, 20, 62, 63
Treasury, 7, 14, 16, 35, 40, 52, 55, 62, 80, 179
trust and confidence see investor and consumer trust and confidence
Twitter see social media

ш

unclaimed money, 44, 87, 88 unfair contract terms, 48 US Commodity Futures Trading Commission, 40, 73

W

whistleblowers, 28
Office of the Whistleblower, 95
PJC inquiry into protections, 10

Y

YouTube see social media



Contact details

ASIC websites

For general information about ASIC, specific information for ASIC's regulated populations and to do business with ASIC, including searching ASIC's registers, registering and searching business names, and lodging and updating company or licence details, go to www.asic.gov.au.

For consumer and investor information, go to **www.moneysmart.gov.au**.

General inquiries

Go to **www.asic.gov.au/question** or phone 1300 300 630.

To report misconduct to, or complain about, ASIC

Go to www.asic.gov.au/complain or phone 1300 300 630.

Media inquiries

Go to www.asic.gov.au/media, email media.unit@asic.gov.au or phone 1300 300 630.

Annual report contact officer

Senior Manager, Publishing phone: 02 9911 5829 email: peter.richardson@asic.gov.au

For copies of ASIC publications (including annual reports)

Go to www.asic.gov.au/publications or phone 1300 300 630.

To follow ASIC online:

ASIC media releases
Twitter*: @asicmedia

ASIC information for consumers and investors

Twitter*: @MoneySmartTeam Facebook: facebook.com/moneysmartAU YouTube: youtube.com/moneysmartAU

ASIC registry and licensing services

Twitter*: @ASIC_Connect

Facebook: facebook.com/ASICConnect YouTube: youtube.com/ASICConnect

To contact ASIC by mail

For all correspondence with ASIC Commissioners, stakeholder teams, enforcement, corporate affairs, chief legal office and administration:

ASIC, GPO Box 9827 in your capital city

For registry and licensing matters, including company annual statements, notification of changes to company or licence details, routine company or licence compliance, document lodgements, deregistration and reinstatements:

ASIC, PO Box 4000 Gippsland Mail Centre, VIC 3841

Annual Report 2016–17 publication details

ISSN 1448-3416 (Print) ISSN 1448-370X (Online)

Annual Report 2015–16 erratum

On page 54 of the Annual Report 2015–16
we incorrectly reported that an enforceable
undertaking final compliance report was
published for Barack Properties Pty Ltd
in June 2016. The entity was Barakah
Properties Pty Ltd.

^{*} ASIC uses Twitter to provide updates. Any Twitter replies and direct messages that contain helpful suggestions, feedback and improvement ideas are passed on to the right people. ASIC is not able to discuss personal circumstances via Twitter. ASIC cannot accept complaints – under the Corporations Act or any other statute or regulation – via Twitter. ASIC does not ask for confidential details via Twitter. Do not respond to such requests.

